

Correction to Webinar/Conference Call Information Regarding the Payment Error Rate Measurement (PERM) Program

CMS is hosting a PERM Provider Education Webinar/Conference Call on **June 5, 2013 from 12:30 to 1:30 pm PST**. We hope that all Medi-Cal and CHIP providers will take advantage of the opportunity to learn about PERM, receive information about the responsibility of providers selected for PERM review, and ask questions and provide feedback to CMS and DHCS representatives. Please join the meeting using the following Webinar and conference call information:

- ◆ **Audio: 1-877-267-1577, Meeting ID# 4964**
- ◆ **Webinar: <https://webinar.cms.hhs.gov/permcycle2web2/>**

For further information about the FY 2013 PERM, visit the CMS PERM website located at <https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/PERM/Providers.html> or the DHCS PERM website located at http://www.dhcs.ca.gov/individuals/Pages/AI_MRB_PERM.aspx. Questions about PERM can be directed to the DHCS email address at PERM@dhcs.ca.gov.

For more information about the PERM Program, please see below:

The California Department of Health Care Services (DHCS) wishes to notify all California Medi-Cal dentists of the Payment Error Rate Measurement (PERM) review that is being conducted in California by the U.S. Department of Health and Human Services, Centers for Medicare and Medicaid Services (CMS).

The purpose of PERM is to identify erroneous payments made in Medicaid and the Children's Health Insurance Program (CHIP) in all 50 states and report the improper payment estimates to Congress.

CMS has contracted with the Review Contractor (RC) A+ Government Solutions, Inc. to perform the review. The RC will collect the dental records from the providers via secure fax and mail for the sampled claims and will perform the dental and data processing reviews to determine if the claims were paid correctly.

Only approximately 167 Medi-Cal claims will be selected per quarter, between October 1, 2012 and September 30, 2013. Providers whose dental records have been selected for review will begin receiving requests from the RC for copies of the dental records beginning in June 2013 and ending in July 2014.

Providers will also be required to send a duplicate copy of the dental records requested by the RC to DHCS. DHCS is taking this proactive step in order to review the submitted documentation and determine if further information is needed to support the claim. In cases where DHCS determines that the dental records have not been submitted or further information is needed, providers will be contacted by a DHCS representative, either by phone or in person, to help facilitate obtaining copies of this important documentation.

DHCS is urging all providers to comply with requests for dental records from the RC and DHCS. Failure to comply with the request from the RC will result in an error being counted against California, and DHCS will be required to recover the claim payment amount from providers. Your cooperation will help ensure that the payment measurement rate is accurate and that California retains its much needed federal match monies for the Medi-Cal Program.



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