

Denti-Cal Bulletin



VOLUME 20, NUMBER 23 P.O. BOX 15609 SACRAMENTO, CALIFORNIA 95852-0609 AUGUST 2004

CLARIFICATION OF REEVALUATION PERIOD

The Notice of Authorization (NOA), a computer-generated form sent to the provider following final adjudication of a Treatment Authorization Request (TAR), is printed with the same information as originally submitted. Presently the NOA is used either to request payment of allowed services or to request a reevaluation of modified or denied services on a TAR.

Providers may request a reevaluation period of 180 days for denied and/or additional procedures requested in certain instances. Changes to the billed amount or procedures not requiring prior authorization will *not* be considered. Orthodontic treatments continue to be excluded from this change.

Reevaluations may be allowed when

- another procedure requiring prior authorization has been requested
- there is a reversal of denied procedures (e.g., missing x-rays have been submitted)
- there is a complex treatment plan

Denti-Cal has created the following NOA message when a reevaluation has been requested:

The submitted changes have been reviewed. Original authorization period still valid.

Denti-Cal has revised the following NOA message when a reevaluation has been requested:

Resubmission not processed. No additional information received. Original authorization period still valid.

Additional information is available in Denti-Cal Bulletin Volume 18, Number 21, released in November, 2002.

UPDATE: COUNTY MEDICAL SERVICES PROGRAM (CMSP) REDUCTION TO SCOPE OF BENEFITS FOR DENTAL SERVICES

Effective August 4, 2004, Notices of Authorization (NOAs) issued for beneficiaries with Aid Codes 50, 8F, 84, 85, 88, and 89, will list the following informational message:

Please note: This beneficiary may only be eligible for reduced CMSP benefits. Please verify eligibility and allowable procedures prior to rendering services.

CORRECTION

Page 3 of the Denti-Cal Bulletin Volume 20, Number 13 incorrectly described procedure code 706. It should read:

Partial upper or lower stayplate, acrylic base fee, teeth and clasps extra. This correct description is listed in the Provider Manual.

Our apologies for any confusion incurred.

VISIT DENTI-CAL AND ELECTRONIC DATA INTERCHANGE (EDI) BOOTHS AT SAN FRANCISCO CALIFORNIA DENTAL ASSOCIATION (CDA) SCIENTIFIC SESSION

Be sure to visit the Denti-Cal and Electronic Data Interchange (EDI) booths at the CDA Scientific Session in San Francisco, Friday, September 10, 2004 through Sunday, September 12, 2004. You can find Denti-Cal Provider Relations staff in booth 735. Representatives from Denti-Cal's EDI program will be on-hand in booth 737 with information and answers to your questions regarding electronic claims submission. Both booths are in the education wing of the Moscone Convention Center.

If there are questions regarding any of the above information, please telephone Denti-Cal toll-free at (800) 423-0507.