

Denti-Cal Bulletin



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COMING SOON! NEW MEDI-CAL BENEFITS IDENTIFICATION CARD (BIC) NUMBERS

Starting in January 2005, Medi-Cal will issue new BICs with a 14-character alphanumeric identification (ID) number. The new cards will be phased in statewide. Current BICs have either a 10-character numeric or a 10-character alphanumeric ID number.

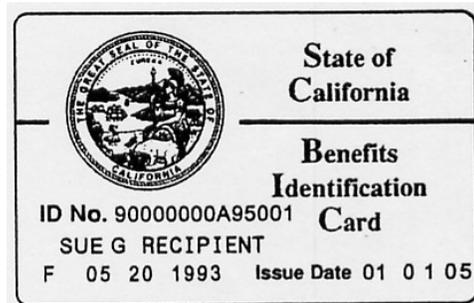
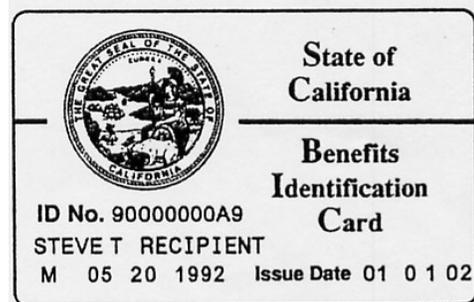
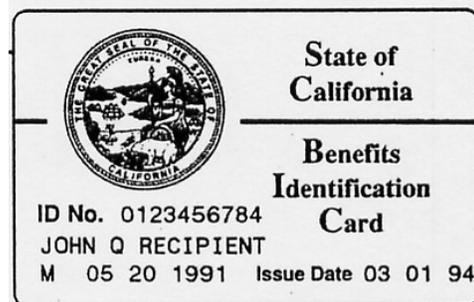
The new BIC has a 14-character alphanumeric comprised of a nine-character alphanumeric, a check digit and a four-digit Julian date matching the issue date of the BIC. The new ID will be processed the same way as the 10-character alphanumeric BIC ID. Once these cards are distributed statewide, the 10-digit ID numbers will be phased out.

Current billing and eligibility verification practices are not affected at this time.

Note: Providers are responsible for verifying the beneficiary's identity and eligibility for services. Eligibility should be verified using the information from the BIC ID prior to rendering service. For assistance with obtaining eligibility information, please call the Automatic Eligibility Verification System (AEVS) Help Desk at (800) 456-2387. For assistance with the Point of Service (POS) device or the Medi-Cal web site, call the POS/Internet Help Desk at (800) 541-5555.

A variety of methods allow providers to verify beneficiary eligibility. For additional information regarding the Medi-Cal Benefits Identification Card, please refer to Section 2 of the *Denti-Cal Provider Manual* or phone (800) 423-0507.

If there are any questions, please call Denti-Cal toll-free at (800) 423-0507.



- The BIC illustrations are all valid ID versions.
- All numeric, 10 characters:
0123456784
 - Alphanumeric, 10 characters:
90000000A9
 - Alphanumeric, 14 character (*new*):
90000000A95001