

# Denti-Cal Bulletin



VOLUME 23, NUMBER 23 P.O. BOX 15609 SACRAMENTO, CALIFORNIA 95852-0609 MAY 2007

## **Preimprinted Forms**

Upon successful NPI registration with Denti-Cal, providers may begin to order forms with their NPIs preimprinted.

The Denti-Cal forms vendor will continue to verify that the NPI submitted for preimprinting matches that which is on record at Denti-Cal. Once confirmed, the inventory will be preimprinted with the NPI. However, if the information found on the Forms Reorder Request does not match what the forms vendor has received from Denti-Cal, the order will not be filled.

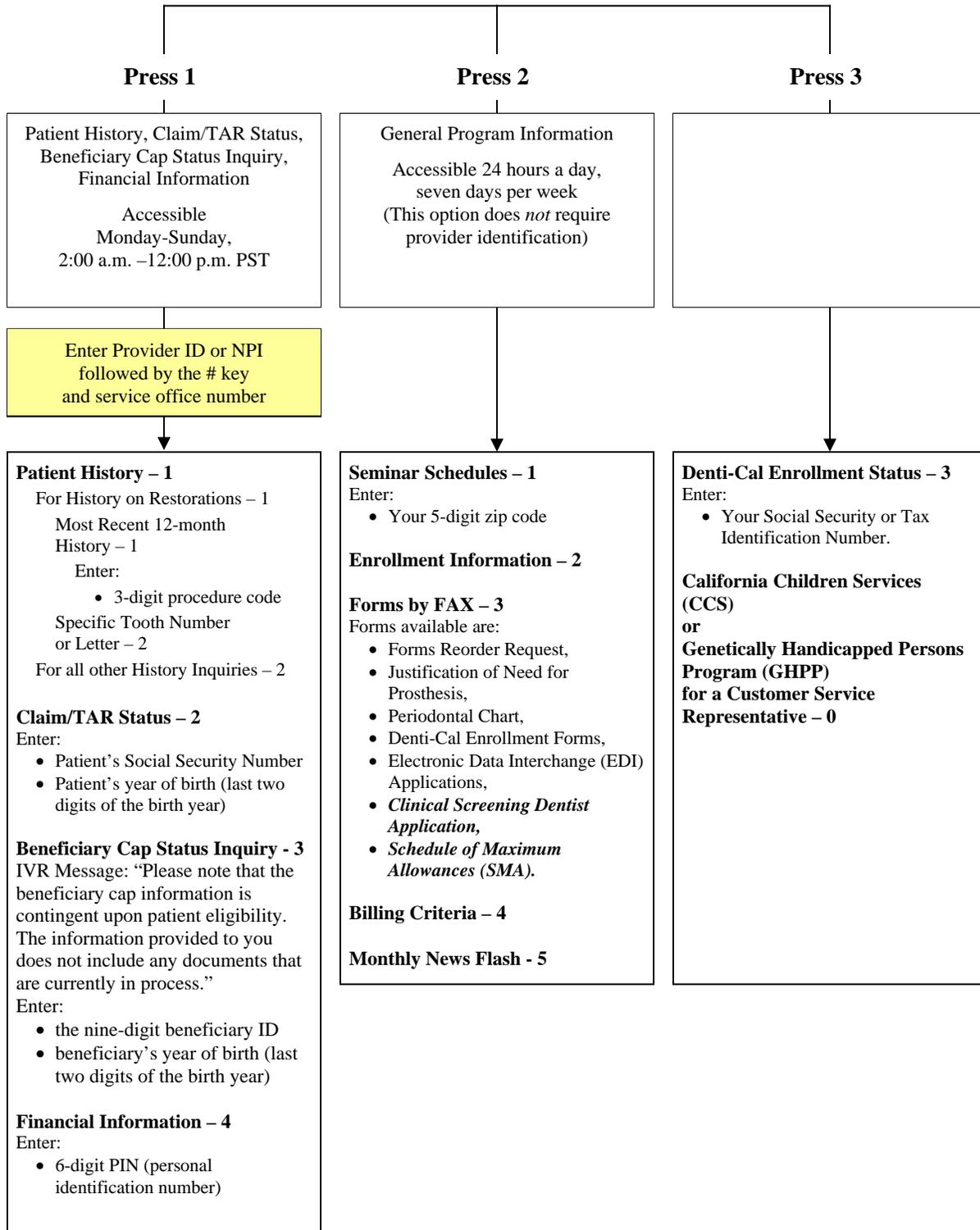
Please do not begin submitting NPIs before May 23, 2007.

## **Changes to the Interactive Voice Response (IVR) System Due to Implementation of the National Provider Identifier (NPI)**

Effective May 23, 2007, providers may verify patient history, check claim/TAR status, beneficiary cap status, and financial information using the IVR system by entering their NPI followed by the number key (#) and entering their current Denti-Cal service office number. Please find the attached diagram detailing the menu options available through the IVR system.

For information on NPI or questions regarding IVR, please contact Denti-Cal Telephone Service Center at (800) 423-0507 or visit the Denti-Cal Web site ([www.denti-cal.ca.gov](http://www.denti-cal.ca.gov)).

## Provider Toll-Free Menu Options (800) 423-0507



If there are any questions, please call Denti-Cal toll-free at (800) 423-0507 or check the Denti-Cal Web site ([www.denti-cal.ca.gov](http://www.denti-cal.ca.gov)).