

Denti-Cal Bulletin



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National Provider Identifier (NPI)

The NPI MUST BE registered with Denti-Cal *prior* to submitting claims

Currently, Denti-Cal is receiving claims with NPIs that have not been registered with Denti-Cal. If a claim has an NPI that is not registered with Denti-Cal, the claim will deny. In order for claims to be processed, the NPI *must* be registered in our system.

Although providers are receiving NPIs from the National Plan and Provider Enumeration System (NPPES), the NPI *must* be registered with Denti-Cal before submitting claims. Please make sure to register an NPI to EACH of your Denti-Cal provider numbers. This means that many providers will need to send in a separate registration form or register on-line for each provider number.

When obtaining NPIs, please remember...

Organizations/Groups/Incorporated Individuals: receive a Type 2 NPI. When applying to NPPES under your organization or group name, please make sure to ask for a Type 2 NPI. (If you have more than one service office, you may ask for separate “subpart” NPIs). This is the NPI number that replaces your current Billing provider number.

Individuals (renderers): receive a Type 1 NPI. When applying to NPPES under your name, please make sure to ask for a Type 1 NPI. This is the NPI number that replaces your current Rendering provider number.

Sole Proprietors: receive a Type 1 NPI. When applying to NPPES under your name, please make sure to ask for a Type 1 NPI. This is the NPI number that replaces **BOTH** your *Billing and Rendering* provider number.

In many cases, providers will have two NPIs; an NPI for their business and a second NPI for them as an individual.

There are two ways to register your NPI with Denti-Cal:

- ◆ To expedite your NPI registration, register via the Denti-Cal Web site at www.denti-cal.ca.gov. Click on the National Provider Identifier (NPI) tab and then on the “Register Your NPI” link. After you’ve completed the registration process, please allow three business days prior to submitting documents with your NPI. Remember to print the confirmation page from the Web site as a record of your registration.

Please note: Rendering providers who have not submitted a Social Security Number to Denti-Cal at the time of enrollment will not be able to register via the Denti-Cal Web site. Such providers will need to register using the Denti-Cal NPI Registration Form.

- ◆ To obtain the paper NPI Registration Form DHCS 6218 and instructions on how to register your NPI, please visit the Denti-Cal Web Site at www.denti-cal.ca.gov. Click on the National Provider Identifier (NPI) tab and then on the “NPI Registration Form (DHCS 6218)” link. Providers should not use their NPIs when submitting documents for authorization or payment until they have received a confirmation letter from

Denti-Cal, which can take up to 15 business days. Remember to retain a copy of the letter received from Denti-Cal for your records.

If you need assistance in deciding which NPI you should obtain or have questions on how to register your NPI(s) with Denti-Cal, please call the Denti-Cal Telephone Service Center at (800) 423-0507.

Eligibility: AEVS, Transaction Services

Effective February 13, 2008, providers began using their NPI when checking eligibility using telephone AEVS, the Point of Service (POS) device or the internet Transaction Services.

For questions on the above, or any information, please call the Denti-Cal Telephone Service Center at (800) 423-0507.