

Denti-Cal California Medi-Cal Dental Bulletin

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This Issue:

p1 Health Insurance Portability and Accountability Act (HIPAA) Transaction Standards

p2 Registering and Using the National Provider Identifier (NPI)

Training Seminars:

Want to learn more about the Denti-Cal program? Come to one of our training seminars. Go to our website to Reserve Your Spot.

Santa Ana
Basic & Edi/D351 - Nov. 2, 2011

Santa Ana
Advanced/D352 - Nov. 3, 2011

Fontana
Basic & Edi/D353 - Nov. 4, 2011

San Diego
Workshop/D354 - Nov. 15, 2011

San Mateo
Workshop/D355 - Nov. 17, 2011

Health Insurance Portability and Accountability Act (HIPAA) Transaction Standards

Electronic Data Interchange (EDI) Certification Process

Denti-Cal continues to move forward to comply with regulations established by the Health Insurance Portability and Accountability Act (HIPAA). The current electronic data format accepted by Denti-Cal is Version 4010A1 of the ASC X12 standards. In January 2012, Denti-Cal will accept EDI claims (ASC X12N 837) and claim status transaction sets (ASC X12N 276) in the newer Version 5010 format from certified trading partners. In addition, Denti-Cal will begin sending EDI remittance advice (ASC X12N 835) and claim status response (ASC X12N 277) transaction sets only in the newer Version 5010 format to all trading partners who currently receive those transactions.

EDI trading partners are required to undergo certification for the 5010 format before any production claim data will be accepted by Denti-Cal. However, if a provider is submitting claims electronically through its contracted clearinghouse, only the clearinghouse must be certified.

After January 2012, Denti-Cal will continue to accept electronic documents in the 4010A1 format from those who have not yet been certified for the 5010 format.

Technical Specifications (EDI Companion Guides)

All documents submitted electronically must be compliant with the applicable transaction standard. Requirement guidelines for the EDI X12 transactions are explained in the X12 Technical Report Type 3 (TR3) documents (previously referred to as Implementation Guides), published by Washington Publishing Company (WPC). TR3s are available on the WPC website (wpc-edi.com).

Continued on pg 2

REMINDER

All modifications pertaining to information previously submitted on the enrollment application must be submitted in writing to Denti-Cal within 35 days of the date of the change.



The final Transaction Companion Guides, to be used in conjunction with the applicable TR3, are now available on the Denti-Cal website. They include changes unrelated to the 5010 conversion that represent a change from Denti-Cal's 4010A1 processing and should be carefully reviewed.

Testing

Clearinghouses and providers submitting directly to Denti-Cal are required to undergo certification for the 5010 format before any production claim data will be accepted. Trading partners have been contacted by Denti-Cal EDI Support and advised of the X12 Version 5010 certification process.

Providers who submit claims electronically through clearinghouses will not be required to undergo certification individually. They should, however, check with their clearinghouse to verify that certification with Denti-Cal has been initiated and is underway.

Denti-Cal will provide a test X12N 835 transaction to trading partners currently receiving the 4010A1 835 transaction beginning November 14, 2011. Beginning January 12, 2012 only the 5010 version of the 835 transaction will be provided to trading partners.

For additional information regarding HIPAA, please refer to the following websites:

- ◆ Medi-Cal website:
files.medi-cal.ca.gov/pubsdoco/hipaa/hipaa_m.asp
- ◆ Department of Health Services Office of HIPAA Compliance:
dhcs.ca.gov/formsandpubs/laws/hipaa/Pages/default.aspx
- ◆ Department of Health and Human Services
aspe.hhs.gov/admnsimp/
- ◆ Washington Publishing Company
wpc-edi.com

For more information, please contact Provider Services toll-free at (800) 423-0507, or (916) 853-7373 and ask for EDI Support. Requests may also be sent by e-mail to denti-caledi@delta.org.

Registering and Using the National Provider Identifier (NPI)

All providers are required to obtain a National Provider Identifier (NPI) prior to enrolling in the Medi-Cal program. Denti-Cal continues to encourage currently enrolled providers to obtain, register with Denti-Cal, and use their National Provider Identifier (NPI). Providers who do not have an NPI are strongly encourage to request one from the National Plan and Provider Enumeration System (NPPES) Web site:
<https://nppes.cms.hhs.gov>.

Registering Your NPI

Before providers can use their NPI on Denti-Cal forms, both the billing NPI and rendering NPI must be registered with Denti-Cal. Providers can register their NPI in one of two ways:

- **Online via the Denti-Cal NPI Collection System.** To expedite NPI registration, register via the Denti-Cal NPI Collection System found on the Denti-Cal website. Go to <http://www.denti-cal.ca.gov> and click on the National Provider Identifier (NPI) tab, and then on the [Register Your NPI](#) link. Print the confirmation page from the website as a record of registration. After completing the registration process, please allow three (3) business days prior to submitting documents with the NPI.
- **Using the NPI Registration Form DHS 6218.** To obtain the paper NPI Registration Form [DHS 6218](#) and instructions on how to register your NPI, visit the Denti-Cal website at <http://www.denti-cal.ca.gov> and click on the National Provider Identifier (NPI) tab, and then on the [Register Your NPI](#) link.

Continued on pg 3

Remember to retain a copy of the letter received from Denti-Cal as a record of registration. *Providers should not use their NPIs when submitting documents for authorization or payment until they have received a confirmation letter from Denti-Cal, which can take up to 15 business days.*

For questions about the Denti-Cal NPI Collection System or registration of the NPI, please call Denti-Cal toll-free at (800) 423-0507.

Using an NPI

Denti-Cal providers are to use their registered NPI on the following forms:

- ◆ Treatment Authorization Request/Claim (DC-202, DC-209, DC-217)
- ◆ Claim Inquiry Form (DC-003)
- ◆ Forms Reorder Request (DC-204)
- ◆ Notice of Authorization (DC-301)

Unregistered NPI Can Lead to Denied Claims

Claims with an unregistered NPI will be denied with Adjudication Reason Code 319A, which reads as follows:

- 319A** The submitted rendering provider NPI is not registered with Denti-Cal. Prior to requesting re-adjudication for a dated, denied procedure on a Claim Inquiry Form (CIF), the rendering provider NPI must be registered with Denti-Cal.

To avoid denials on claims due to unregistered NPI, providers should wait for confirmation of registration before using the NPI.