

# Bulletin

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## This Issue:

**p#1** Modification of Restoration Radiograph Submission Requirements

### Training Seminars

Reserve an [available spot](#) for one of our open training seminars.

#### El Centro

Basic & EDI/D594 - Jan. 12, 2016  
Advanced/D595 - Jan. 13, 2016

#### Oakland

Workshop/D596 - Jan. 26, 2016

### Provider Enrollment Assistance Line

Speak with an Enrollment Specialist.  
[Go here for more information!](#)

Wednesday, Jan. 20, 8 am - 4 pm.

## Modification of Restoration Radiograph Submission Requirements

Restoration procedures will no longer require the submission of pre-operative radiographs for payment. Denti-Cal will now request radiographs for restorations and prefabricated crowns only when a document meets random sampling criteria. If a claim is selected for random sampling and radiographs were not submitted with the claim, an automatic Resubmission Turnaround Document (RTD) will be sent to the provider to request the applicable radiographs and photographs. Both paper and Electronic Data Interchange (EDI) submissions are subject to this new policy.

RTD code 30 has been created for this specific request and states, "Submit current xrays/photos for all restorative tx."

Regardless of random sampling, radiographs are still required to be submitted for anterior proximal restoration (amalgam/composite) when submitted as a two or three surface restoration. The radiograph must demonstrate that the tooth structure is involved to a point one-third the mesial-distal width of the tooth. Radiographs are also required to be submitted for any replacement restoration by the same provider in primary teeth within the first twelve (12) months and permanent teeth within the first thirty-six (36) months when the replacement is beyond the control of the provider.

As a reminder, providers are legally required to retain documentation in their patients' medical records for audit and review purposes, for a minimum of three (3) years after the date of service and will be required to furnish the required documentation in the event their claim is selected for random sampling and for auditing purposes.

Questions related to this topic or the Medi-Cal Dental Program can be directed to the Provider Customer Service line at 1-800-423-0507.