

Bulletin

November 2016
Volume 32, Number 17

This Issue:

p#1 Submission of Notices of Authorization (NOAs) for Payment

p#2 Reminder: Denti-Cal to Discontinue Providing X-Ray Envelopes

Training Seminars

[Reserve an available spot](#) for one of our open training seminars.

Webinar

Basic & EDI/D637 - Nov. 9, 2016

San Jose

Workshop/D638 - Nov. 17, 2016

Webinar

Advanced/D639 - Nov. 30, 2016

Provider Enrollment Assistance Line

Speak with an Enrollment Specialist.
[Go here for more information!](#)

Wednesday, Nov. 16, 8 am - 4 pm.

Submission of Notices of Authorization (NOAs) for Payment

The Denti-Cal program does not allow partial billing of Notices of Authorization (NOAs). The NOA comes with two copies, one is to be retained by the office for the patient record and one is to be returned to Denti-Cal for payment. Please complete and date all approved and performed services on the NOA before returning it to Denti-Cal. The NOA may only be submitted for payment once per NOA or once per Document Control Number. If all procedures are not able to be completed during the six month authorization period, please mark them for deletion and submit a new Treatment Authorization Request (TAR) if needed.

Please see "[Section 6 – Forms](#)" in the Provider Handbook for more information about completing NOAs or call the Denti-Cal Provider Customer Service line at (800) 423-0507.

Continued on pg 2

Reminder: Denti-Cal to Discontinue Providing X-Ray Envelopes

Beginning January 1, 2017, Denti-Cal will no longer provide DC-214A and DC-214B X-Ray envelopes. Instead of using X-Ray envelopes, providers should attach radiographs/photographs directly to the TAR/Claim form. Please note that all radiographs/photographs should include the beneficiary's name, date the radiograph/photograph was taken, and orientation (right/left or individual tooth numbers) printed on the front of the radiograph/photograph. Providers are also reminded not to send in original radiographs/photographs as they are part of the patient's clinical record to be retained by the provider at all times.

For EDI submissions, the DC-014E and DC-014F X-Ray envelopes will still be available after January 1, 2017.

More information about radiograph/photograph submissions can be found in [Bulletin v.32, #10](#) and [Bulletin v.32, #13](#), the [Provider Handbook](#), or by contacting the Denti-Cal Provider Customer Service line at (800) 423-0507.

NEED MORE INFORMATION?

Provider Enrollment Workshops



Are you a dental provider who is interested in joining the Denti-Cal program but don't know where to start? Do you have questions about the Denti-Cal enrollment process? Then please drop-in anytime during the hours scheduled below to attend one of our enrollment workshops! Registration is preferred, but not required.

Date/Time:

Thursday, November 17, 2016
8:00 AM - 4:00 PM

[Register Now!](#)

Location:

Hampton Inn & Suites Riverside/
Corona East
4250 Riverwalk Parkway
Riverside, CA 92505

County:

Riverside County