

Denti-Cal

# PRIVACY POLICY STATEMENT

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*\*This privacy policy statement is **effective as of October 14, 2015**. It is subject to change without notice.*

The Denti-Cal program is financed and administered by the Department of Health Care Services (DHCS). Both DHCS and Denti-Cal are committed to keeping your personal information private and secure, as required by law and policy. These laws and policies include the federal [Health Insurance Portability and Accountability Act of 1996 \(HIPAA\)](#); [California Online Privacy Protection Act of 2003 \(CalOPPA\)](#); [California Information Practices Act of 1977 \(IPA\)](#); [California Public Records Act \(PRA\)](#); [California Government Codes § 11015.5](#) and [§11019.9](#); [State Administrative Manual \(SAM\) § 5310.1](#); and, [Statewide Information Management Manual \(SIMM\) 5310-A](#). The Denti-Cal site is managed by a DHCS fiscal intermediary that is subject to the same laws and policies. So is the web service that manages our Fee-for-Service Provider distribution list.

This Denti-Cal web site uses AW Stats to electronically collect user data when you visit our site. We collect your Internet Protocol (IP) address and domain information from your web browser. Denti-Cal uses the information to better understand web traffic and to improve the site.

The Denti-Cal web site uses does not upload cookies or any information or application to your computer or device.

This web site provides information on Denti-Cal programs and resources. In order to better serve you, we may request personal information. We will not distribute or sell any electronically collected personal information about you to any third party without your written consent. We only use personal information for reasons stated in the privacy policy, or as stated at the time of collection, except with your consent or as authorized by law. The electronically collected information that we request may include your name, e-mail address, or phone number. We may also request a provider's office name, address, or NPI/Provider number. We may use the information to help you register for a seminar. We may use it to enroll you in a workshop. Or, we may use it to help you subscribe to an online publication. If you decide not to provide the information that we request, you will not be able to use the site feature that requires it. However, you will still be able to use the web site.

Electronically collected personal information is exempt from requests made under the [California Public Records Act](#).

To keep your personal information safe, Denti-Cal stores data on a secure server. Denti-Cal also uses network firewalls and data encryption to protect information. When we are

finished using your personal information for the purpose for which you provided it, we delete it from our records.

Denti-Cal respects your rights to access the information about you that we collect or maintain, and to make corrections. We also respect your right to have us delete all of your electronically collected personal information without reuse or distribution. Parents and guardians may exercise these rights over the information of their child, or charge. To pursue options related to privacy or personal access, or if you have questions, comments, or complaints, or want more information about this privacy policy statement, please contact:

DHCS Privacy Officer  
1501 Capitol Avenue  
MS 0010  
Sacramento, CA 95899  
Toll Free No. (866) 866-0602  
E-mail: [privacyofficer@dhcs.ca.gov](mailto:privacyofficer@dhcs.ca.gov)

This Denti-Cal privacy policy statement does not apply to other web sites that you may link to from this site. When you exit the Denti-Cal web site to access another web site, you become subject to that site's privacy policy and practices. This site will notify you when you are leaving it to access an external site. The privacy policy for the external site should be located on that site's homepage.