

**Geographic Managed Care Timely Access Report Summary**

All dental plans are expected to submit quarterly timely access reports to monitor the access and availability of services for beneficiaries with each contracted dental office. Quarterly reports are required to ensure all contracted dental providers meets or exceeds the access standards. This table reflects the summary of data for timeliness of care of all dental plans for the first quarter of 2013.

<b>Reporting Period - January - March 2013</b>		<b>Access</b>	<b>Health Net</b>	<b>LIBERTY</b>
Quarter Total Enrollee Count:		77,373	57,583	102,235
Quarter Total Under 21 Enrollee Count:		52,212	35,653	67,922
Quarter Total Over 21 Enrollee Count:		25,161	21,930	34,313
Average # of Days to Schedule	Initial Appt (within 30 days):	10.0	9.8	6.4
	Routine Appt (within 30 days):	10.0	9.6	6.4
	Preventive Appt (within 30 days):	10.0	9.6	6.3
	Emergency Appt (within 1 day):	1.0	1.0	1.0
% of No Show Appt:		40%	40%	40%
Are Interpreter Services Available:		Yes	Yes	Yes
Answering Services Available:		Yes	Yes	Yes
Avg. Ratio of Member to Primary Care Dentist for under 21 ONLY:		841	544.4	198.9
Total # of Members who are assigned to a PCD who is more than 30 min. or more than 10 miles from their residence:		281	255	431
# of Routine Authorizations Received (under 21)		241	1,225	1,251
% of Routine Authorizations Approved	Within 5 business days	99.0%	100.0%	99.9%
	Within 10 business days	99.0%	100.0%	100.0%
	Outside of 10 business days	1%	0%	0%

**LM updated as of 7-22-2013**

Quarter 2 data is due to DHCS 7-30-2013

Updated with 4-30-2013 plan data submissions.