

**Performance Measures & Benchmarks Reporting 2013/2014<sup>1</sup>**  
**Prepaid Health Plan (PHP) - Los Angeles County**  
**Dental Plans Reporting: Access Dental Plan, Health Net Dental Plan, & LIBERTY Dental Plan**  
*PHP Contracts began July 2013 and reporting is on the State Fiscal Year*  
*Benchmarks were derived from 2010 statewide Denti-Cal Fee-For-Service data*

Annual Dental Visits			Access								Health Net								LIBERTY											
<b>Percentage of members who had at least one (1) dental visit during the measurement period.</b>			<b>Age Group</b>	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received any dental procedure (D0100-D9999) during the period.			<b>Benchmark</b>	30.3	66.6	64.1	61.4	54.9	48.6	33.7	56.5	N/A	30.3	66.6	64.1	61.4	54.9	48.6	33.7	56.5	N/A	30.3	66.6	64.1	61.4	54.9	48.6	33.7	56.5	N/A
			<b>Quarter 1</b>	9.8	18.5	19.9	17.3	15.5	13.5	9.4	16.2	15.4	9.2	24.4	31.1	30.1	28.2	25.3	19.1	26.0	25.0	9.1	22.1	27.1	27.1	21.7	20.3	13.3	22.0	20.9
<b>Denominator:</b> Number of members continuously enrolled in the same plan with no more than a one-month gap in eligibility.			<b>Quarter 2</b>	17.5	30.3	32.6	29.7	25.6	22.6	15.5	27.0	25.9	9.6	25.4	32.2	31.2	29.1	26.0	19.8	26.9	25.9	9.8	23.4	28.8	28.1	22.4	20.8	14.0	23.0	21.9
			<b>Quarter 3</b>	24.5	41.3	42.7	39.0	33.7	29.4	21.4	35.7	34.5	15.9	38.4	45.1	44.2	40.9	36.0	27.9	38.3	36.9	12.0	31.1	36.4	36.3	30.7	27.7	18.5	30.1	28.2
			<b>Quarter 4</b>																											
Use of Preventive Services			Access								Health Net								LIBERTY											
<b>Percentage of members who received any preventive dental service during the measurement period.</b>			<b>Age Group</b>	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
<b>Numerator:</b> Number of members continuously enrolled in the same plan with no more than a one-month gap in eligibility who received any preventive dental service (D1000-D1999) in the measurement period.			<b>Benchmark</b>	22.3	55.4	55.2	52.6	47.0	38.9	24.9	43.5	N/A	22.3	55.4	55.2	52.6	47.0	38.9	24.9	43.5	N/A	22.3	55.4	55.2	52.6	47.0	38.9	24.9	43.5	N/A
			<b>Quarter 1</b>	7.4	12.8	14.5	13.0	11.6	8.9	5.4	11.2	11.0	6.8	20.0	26.0	25.7	24.1	19.6	13.4	21.1	20.4	5.4	16.9	21.8	22.6	18.1	15.5	8.2	17.1	16.3
			<b>Quarter 2</b>	14.0	23.4	25.7	24.2	20.9	16.6	9.7	20.7	20.2	7.2	20.9	27.1	26.7	24.9	20.2	14.1	21.9	21.2	5.8	18.1	23.4	23.4	18.8	15.9	8.8	18.0	17.2
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility.			<b>Quarter 3</b>	20.3	34.0	34.9	33.0	28.6	22.7	14.0	28.9	28.2	12.2	32.6	39.4	39.4	36.5	29.8	20.8	32.5	31.5	7.6	24.8	30.5	31.0	26.4	22.0	11.9	23.9	22.8
			<b>Quarter 4</b>																											
Use of Sealants			Access				Health Net				LIBERTY																			
<b>Percentage of members ages 6-9 and 10-14 continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a dental sealant on at least one permanent molar.</b>			<b>Age Group</b>		6-9	10-14	6-9		10-14	6-9		10-14	6-9		10-14															
<b>Numerator:</b> 1.) Number of members ages 6-9 continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a dental sealant (D1351) on a permanent first molar (tooth number = 3, 14, 19, 30). 2) Number of members ages 10-14 continuously enrolled in the same plan during the measurement period with no more than one-month gap in eligibility who received a dental sealant(D1351) on a permanent second molar(tooth number=2,15,18,31).			<b>Benchmark</b>		19.2	14.2	19.2		14.2	19.2		14.2	19.2		14.2															
			<b>Quarter 1</b>		3.4	1.6	6.7		3.2	4.6		1.9																		
			<b>Quarter 2</b>		6.0	2.8	7.0		3.3	4.9		2.0																		
<b>Denominator:</b> Number of members ages 6-9 and 10-14, respectively, continuously enrolled in the same plan with no more than a one-month gap in eligibility			<b>Quarter 3</b>		8.5	4.0	11.8		5.6	7.3		3.1																		
			<b>Quarter 4</b>																											

Data Updated as of July 10, 2014

Quarterly self-reported data uses the eligibility criteria of continuous enrollment with no gaps. Quarter 1 is cumulative data from July 1, 2013 through September 30, 2013, Quarter 2 is cumulative data from July 1, 2013 through December 31, 2013, and Quarter 3 is cumulative data from July 1, 2013 through March 31, 2014.

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Sealant to Restoration Ratio (Surfaces)		Access										Health Net								LIBERTY								
The ratio of occlusal surfaces of permanent first and second molars receiving dental sealants to those receiving restoration among members ages 6-9 and 10-14 continuously enrolled in the same plan during the measurement period with no more than one-month gap in eligibility.	Age Group	6-9					10-14					6-9				10-14				6-9				10-14				
	Benchmark	3.57					1.74					3.57				1.74				3.57				1.74				
Numerator: Number of occlusal surfaces of permanent first molars (tooth number = 3, 14, 19, 30) in 6-9 and 10-14 year olds of permanent second molars (tooth number = 2, 15, 18, 31) in 10-14 year olds receiving dental sealant (D1351) among members in those age groups continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility.	Quarter 1	1.90					0.80					4.72				1.55				4.14				1.43				
	Quarter 2	1.82					0.86					4.77				1.55				4.02				1.43				
Denominator: Number of occlusal surfaces of permanent first molars (tooth number - 3, 14, 19, 30) in 6-9 and 10-14 year olds and of permanent second molars (tooth number 2, 15, 18, 31) in 10-14 year olds receiving a restoration (D2000-D2999) among members in those age groups continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility.	Quarter 3	1.97					0.85					4.59				1.56				3.91				1.36				
	Quarter 4																											
Treatment/Prevention of Caries		Access										Health Net								LIBERTY								
Percentage of members who received either treatment for caries or a caries-preventive procedure during the measurement period.	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
	Benchmark	10.0	33.1	40.7	36.1	34.0	27.8	17.5	28.2	N/A	10.0	33.1	40.7	36.1	34.0	27.8	17.5	28.2	N/A	10.0	33.1	40.7	36.1	34.0	27.8	17.5	28.2	N/A
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a treatment for caries (D2000-D2999) or a caries-preventive procedure (D1203-D1206, D1310, D1330, D1351) during the measurement period.	Quarter 1	6.8	12.8	14.5	11.6	10.3	8.4	5.3	10.6	10.4	3.3	11.0	18.2	18.6	16.3	13.7	9.1	14.3	13.8	3.2	10.9	16.4	16.8	13.1	11.3	6.2	12.4	11.8
	Quarter 2	12.4	21.9	24.4	21.2	17.7	14.7	8.7	18.6	18.2	3.5	11.5	18.9	19.2	16.9	14.1	9.5	14.8	14.3	3.5	11.7	17.6	17.5	13.6	11.9	6.7	13.1	12.5
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility.	Quarter 3	18.1	30.5	32.4	28.9	24.1	19.8	12.4	25.6	25.0	11.0	30.3	37.6	37.3	33.6	27.1	18.1	30.3	29.3	6.5	22.5	27.9	28.5	23.9	19.4	10.4	21.6	20.6
	Quarter 4																											
Exams/Oral Health Evaluations		Access										Health Net								LIBERTY								
The percentage of members who received a comprehensive or periodic oral health evaluation or, for members under 3 years of age, who received an oral evaluation and counseling with the primary care giver, during the measurement period.	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
	Benchmark	23.9	56.7	55.5	53.0	47.5	40.6	27.8	44.5	N/A	23.9	56.7	55.5	53.0	47.5	40.6	27.8	44.5	N/A	23.9	56.7	55.5	53.0	47.5	40.6	27.8	44.5	N/A
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility received a comprehensive or period exam (D0120 or D0150) or, for members under three (3) years of age, who received an oral evaluation and counseling with the primary caregiver (D0145), during the measurement period.	Quarter 1	7.7	13.4	13.8	13.1	11.6	9.5	6.3	11.4	11.2	7.5	20.2	25.8	25.7	24.3	20.7	15.2	21.4	20.8	6.9	16.6	21.0	22.5	18.7	16.7	10.1	17.5	16.8
	Quarter 2	14.3	24.3	25.6	24.2	21.0	17.7	11.4	21.1	20.7	7.8	21.0	26.8	26.6	25.1	21.3	15.9	22.2	21.6	7.3	17.8	22.5	23.4	19.3	17.1	10.9	18.3	17.7
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility.	Quarter 3	20.9	35.7	35.7	33.5	29.1	24.4	16.6	29.9	29.3	13.4	33.4	39.6	39.7	37.1	31.5	23.5	33.4	32.6	9.8	25.2	30.2	31.4	27.6	24.1	14.9	24.9	24.0
	Quarter 4																											

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Use of Dental Treatment Services		Access										Health Net						LIBERTY										
Percentage of members who received any dental treatment service during the measurement period.	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received any dental treatment service (D2000-D9999) in the measurement period.	<b>Benchmark</b>	9.0	33.1	38.4	34.3	29.3	28.1	21.3	27.3	N/A	9.0	33.1	38.4	34.3	29.3	28.1	21.3	27.3	N/A	9.0	33.1	38.4	34.3	29.3	28.1	21.3	27.3	N/A
	<b>Quarter 1</b>	2.3	7.7	9.5	7.3	6.3	6.4	5.1	6.5	6.5	1.6	8.2	14.3	13.9	12.3	12.4	10.6	11.2	11.1	2.1	8.3	12.6	11.7	8.5	9.1	6.9	9.0	8.8
	<b>Quarter 2</b>	3.7	12.2	15.9	13.0	10.2	10.4	8.4	11.0	10.9	1.7	8.6	14.9	14.3	12.7	12.8	11.0	11.6	11.6	2.3	8.6	13.4	12.1	8.8	9.5	7.2	9.5	9.3
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility.	<b>Quarter 3</b>	5.5	16.5	21.9	17.8	13.9	14.0	11.4	15.3	15.1	3.1	14.2	22.6	21.5	18.3	18.5	16.0	17.4	17.2	2.7	11.8	17.8	16.5	12.3	13.1	9.4	12.6	12.4
	<b>Quarter 4</b>																											
Preventive Services to Fillings		Access										Health Net						LIBERTY										
Percentage of members who received one (1) or more fillings in the measurement period who also received preventive services (topical fluoride application, sealant, preventive resin restoration, education) in the measurement period.	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received one (1) or more fillings (D200-D2999) in the measurement period and who also received one (1) or more topical fluoride applications (D1203, D1204, or D1206), dental sealants (D1351), preventive resin restorations (D1352) or education to prevent caries (D1310 or D1330) in the measurement period.	<b>Benchmark</b>	71.7	66.6	72.0	71.2	62.0	41.2	25.8	62.3	N/A	71.7	66.6	72.0	71.2	62.0	41.2	25.8	62.3	N/A	71.7	66.6	72.0	71.2	62.0	41.2	25.8	62.3	N/A
	<b>Quarter 1</b>	45.8	35.0	45.0	44.7	43.7	34.5	27.3	41.0	40.7	27.9	25.3	45.8	51.4	49.0	36.9	25.6	43.3	41.8	35.3	40.6	50.8	59.6	47.0	36.6	23.9	48.1	46.6
	<b>Quarter 2</b>	59.4	48.2	55.1	53.9	50.4	41.0	29.8	50.6	50.1	27.5	25.2	46.0	51.7	49.4	36.9	26.2	43.5	42.0	35.3	41.6	50.8	59.6	47.3	37.0	24.8	48.3	46.8
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility, who received one (1) or more fillings (D2000-D2999) in the measurement period.	<b>Quarter 3</b>	67.2	58.7	61.1	58.7	56.1	44.6	34.1	56.8	56.1	85.8	84.5	85.9	82.7	82.5	71.4	57.0	80.7	79.0	76.9	74.0	75.9	76.0	71.6	56.9	40.0	71.1	69.1
	<b>Quarter 4</b>																											
Overall Utilization of Dental Services		Access										Health Net						LIBERTY										
Percentage of members continuously enrolled for the measurement period who received any dental service during that period.	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
<b>Numerator:</b> Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period.	<b>Benchmark</b>	31.4	66.9	64.7	61.4	55.3	48.1	34.3	53.1	N/A	31.4	66.9	64.7	61.4	55.3	48.1	34.3	53.1	N/A	31.4	66.9	64.7	61.4	55.3	48.1	34.3	53.1	N/A
	<b>Quarter 1</b>	7.2	16.4	18.7	17.4	16.3	14.3	11.0	15.1	15.0	8.4	24.6	31.2	30.3	28.5	25.8	19.5	25.9	25.3	8.9	21.5	26.2	27.1	21.9	20.5	13.3	21.4	20.7
	<b>Quarter 2</b>	13.9	27.2	31.2	30.9	27.4	24.1	18.3	26.1	25.7	8.8	25.6	32.3	31.3	29.3	26.4	20.1	26.8	26.1	9.6	22.9	27.9	28.1	22.6	21.0	14.0	22.4	21.6
<b>Denominator:</b> Number of members continuously enrolled in the same plan for the measurement period.	<b>Quarter 3</b>	20.5	37.1	40.8	40.0	35.8	31.4	24.7	34.5	34.1	14.6	38.8	45.4	44.6	41.4	36.6	28.6	38.1	37.3	11.7	30.6	35.8	36.3	30.7	27.8	18.5	28.8	27.9
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Continuity of Care <sup>2</sup>		Access								Health Net								LIBERTY										
The percentage of beneficiaries under 21 years of age continuously enrolled for two (2) years with no gap in coverage who received a comprehensive oral evaluation or a prophylaxis in both the year prior to the measurement year and in the measurement year.	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
	Benchmark	69.6	71.4	68.1	65.9	62.3	59.6	52.8	65.2	N/A	69.6	71.4	68.1	65.9	62.3	59.6	52.8	65.2	N/A	69.6	71.4	68.1	65.9	62.3	59.6	52.8	65.2	N/A
Numerator: Number of Medi-Cal eligible beneficiaries in the denominator who also received a comprehensive oral evaluation (D0120, D0150), or a prophylaxis (D1110, D1120) in the measurement year.	Quarter 1																											
	Quarter 2																											
Denominator: Number of Medi-Cal eligible beneficiaries continuously enrolled in the same plan for two (2) years with no gap in coverage who received a comprehensive oral evaluation (D0120, D0150), or a prophylaxis (D1110, D1120) in the year prior to the measurement year.	Quarter 3																											
	Quarter 4																											
Usual Source of Care <sup>3</sup>		Access								Health Net								LIBERTY										
The percentage of beneficiaries under 21 years of age who received any dental service each year for two (2) consecutive years.	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20
	Benchmark	11.8	38.0	45.9	42.0	36.5	31.2	22.3	34.1	N/A	11.8	38.0	45.9	42.0	36.5	31.2	22.3	34.1	N/A	11.8	38.0	45.9	42.0	36.5	31.2	22.3	34.1	N/A
Numerator: Number of Medi-Cal eligible beneficiaries continuously enrolled for two (2) consecutive years with no gap in coverage who received at least one (1) dental service in each of those years.	Quarter 1																											
	Quarter 2																											
Denominator: Number of Medi-Cal eligible beneficiaries continuously enrolled in the same plan for two (2) consecutive years with no gap in coverage.	Quarter 3																											
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