

**Performance Measures & Benchmarks Reporting - 2014**  
**Geographic Managed Care - Sacramento County**  
**Dental Plans Reporting: Access Dental Plan, Health Net Dental Plan, & LIBERTY Dental Plan**  
*GMC Contracts began January 2013 and reporting is on the calendar year*

Annual Dental Visits		Access										Health Net										LIBERTY									
Percentage of members who had at least one (1) dental visit during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20			
	Benchmarks	24.4	59.2	61.2	57.1	50.0	43.5	35.9	51.1	N/A	24.4	59.2	61.2	57.1	50.0	43.5	35.9	51.1	N/A	24.4	59.2	61.2	57.1	50.0	43.5	35.9	51.1	N/A			
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received any dental procedure (D0100-D9999) during the measurement period	<b>Numerator</b>	2099	2985	4346	3541	2735	2777	545	18158	19028	1,567	2,166	3,228	2,629	2,146	2,215	443	13,747	14394	2,067	3,328	5,098	4,255	3,585	4,044	890	22,169	23267			
<b>Denominator:</b> Number of members continuously enrolled in the same plan with no more than a one-month gap in eligibility	<b>Denominator</b>	7887	5512	8451	7483	6624	7575	2259	41023	45791	6,440	4,182	6,260	5,594	5,118	6,184	1,737	31,791	35515	8,375	6,554	10,206	9,012	8,321	10,148	3,118	50,428	55734			
	<b>Utilization</b>	26.6%	54.2%	51.4%	47.3%	41.3%	36.7%	24.1%	44.3%	41.6%	24.3%	51.8%	51.6%	47.0%	41.9%	35.8%	25.5%	43.2%	40.5%	24.7%	50.8%	50.0%	47.2%	43.1%	39.9%	28.5%	44.0%	41.7%			
Use of Preventive Services		Access										Health Net										LIBERTY									
Percentage of members who received any preventive dental service during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
	Benchmarks	15.2	49.9	53.2	49.4	42.1	34.8	27.4	38.2	N/A	15.2	49.9	53.2	49.4	42.1	34.8	27.4	38.2	N/A	15.2	49.9	53.2	49.4	42.1	34.8	27.4	38.2	N/A			
<b>Numerator:</b> Number of members continuously enrolled in the same plan with no more than a one-month gap in eligibility who received any preventive dental service (D1000-D1999) in the measurement period	<b>Numerator</b>	1533	2386	3538	2979	2276	2105	321	14817	15138	1,195	1,886	2,840	2,286	1,890	1,784	305	11,881	12186	1,667	2,913	4,389	3,599	2,787	2,721	498	18,076	18574			
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Denominator</b>	7887	5512	8451	7483	6624	7575	2259	43532	45791	6,440	4,182	6,260	5,594	5,118	6,184	1,737	33,778	35515	8,375	6,554	10,206	9,012	8,321	10,148	3,118	52,616	55734			
	<b>Utilization</b>	19.4%	43.3%	41.9%	39.8%	34.4%	27.8%	14.2%	34.0%	33.1%	18.6%	45.1%	45.4%	40.9%	36.9%	28.8%	17.6%	35.2%	34.3%	19.9%	44.4%	43.0%	39.9%	33.5%	26.8%	16.0%	34.4%	33.3%			
Use of Sealants		Access					Health Net					LIBERTY																			
Percentage of members ages 6-9 and 10-14 continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a dental sealant on at least one permanent molar	Age Group	6-9			10-14		6-9			10-14		6-9			10-14																
	Benchmarks	19.2			14.1		19.2			14.1		19.2			14.1																
<b>Numerator:</b> 1.) Number of members ages 6-9 continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a dental sealant (D1351) on a permanent first molar (tooth number = 3, 14, 19, 30). 2) Number of members ages 10-14 continuously enrolled in the same plan during the measurement period with no more than one-month gap in eligibility who received a dental sealant (D1351) on a permanent second molar (tooth number = 2, 15, 18, 31)	<b>Numerator</b>	1338			567		1170			560		2241			994																
<b>Denominator:</b> Number of members ages 6-9 and 10-14, respectively, continuously enrolled in the same plan with no more than a one-month gap in eligibility	<b>Denominator</b>	11090			11468		8180			8792		13329			14210																
	<b>Utilization</b>	12.1%			4.9%		14.3%			6.4%		16.8%			7.0%																
Sealant to Restoration Ratio (Surfaces)		Access					Health Net					LIBERTY																			
The ratio of occlusal surfaces of permanent first and second molars receiving dental sealants to those receiving restoration among members ages 6-9 and 10-14 continuously enrolled in the same plan during the measurement period with no more than one-month gap in eligibility	Age Group	6-9			10-14		6-9			10-14		6-9			10-14																
	Benchmarks	4.2			1.8		4.2			1.8		4.2			1.8																
<b>Numerator:</b> Number of occlusal surfaces of permanent first molars (tooth number = 3, 14, 19, 30) in 6-9 and 10-14 year olds of permanent second molars (tooth number = 2, 15, 18, 31) in 10-14 year olds receiving dental sealant (D1351) among members in those age groups continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Numerator</b>	1338			1164		1170			560		2241			994																
<b>Denominator:</b> Number of occlusal surfaces of permanent first molars (tooth number - 3, 14, 19, 30) in 6-9 and 10-14 year olds and of permanent second molars (tooth number 2, 15, 18, 31) in 10-14 year olds receiving a restoration (D2000-D2999) among members in those age groups continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Denominator</b>	791			1566		539			332		784			14210																
	<b>Utilization (Ratio)</b>	1.7			0.7		2.2			1.7		2.90			0.10																
Treatment/Prevention of Caries		Access										Health Net										LIBERTY									
Percentage of members who received either treatment for caries or a caries-preventive procedure during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
	Benchmarks	15.9	47.4	51.8	47.3	40.2	32.4	22.5	37.5	N/A	15.9	47.4	51.8	47.3	40.2	32.4	22.5	37.5	N/A	15.9	47.4	51.8	47.3	40.2	32.4	22.5	37.5	N/A			
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a treatment for caries (D2000-D2999) or a caries-preventive procedure (D1203-D1206, D1310, D1330, D1351) during the measurement period	<b>Numerator</b>	1411	2411	3574	2895	2206	2007	316	14504	14820	893	1,526	2,507	1,965	1,578	1,543	237	10,012	10249	1,024	2,088	3,750	2,972	2,338	2,384	448	14,556	15004			
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Denominator</b>	7887	5512	8451	7483	6624	7575	2259	43532	45791	6,440	4,182	6,260	5,594	5,118	6,184	1,737	33,778	35515	8,375	6,554	10,206	9,012	8,321	10,148	3,118	52,616	55734			
	<b>Utilization</b>	17.9%	43.7%	42.3%	38.7%	33.3%	26.5%	14.0%	33.3%	32.4%	13.9%	36.5%	40.0%	35.1%	30.8%	25.0%	13.6%	29.6%	28.9%	12.2%	31.9%	36.7%	33.0%	28.1%	23.5%	14.4%	27.7%	26.9%			
Exams/Oral Health Evaluations		Access										Health Net										LIBERTY									
The percentage of members who received a comprehensive or periodic oral health evaluation or, for members under 3 years of age, who received an oral evaluation and counseling with the primary care giver, during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
	Benchmarks	17.1	51.4	53.7	50.0	42.8	36.7	30.0	39.4	N/A	17.1	51.4	53.7	50.0	42.8	36.7	30.0	39.4	N/A	17.1	51.4	53.7	50.0	42.8	36.7	30.0	39.4	N/A			
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility received a comprehensive or period exam (D0120 or D0150) or, for members under three (3) years of age, who received an oral evaluation and counseling with the primary caregiver (D0145), during the measurement period	<b>Numerator</b>	1931	2726	3851	3181	2452	2350	390	16491	16881	1,447	1,900	2,797	2,334	1,935	1,874	343	12,287	12630	1,926	3,005	4,519	3,774	3,008	3,119	651	19,351	20002			
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Denominator</b>	7887	5512	8451	7483	6624	7575	2259	43532	45791	6,440	4,182	6,260	5,594	5,118	6,184	1,737	33,778	35515	8,375	6,554	10,206	9,012	8,321	10,148	3,118	52,616	55734			
	<b>Utilization</b>	24.5%	49.5%	45.6%	42.5%	37.0%	31.0%	17.3%	37.9%	36.9%	22.5%	45.4%	44.7%	41.7%	37.8%	30.3%	19.7%	36.4%	35.6%	23.0%	45.8%	44.3%	41.9%	36.1%	30.7%	20.9%	36.8%	35.9%			

Data Updated as of April 2015

Data is self-reported by the plans without completion of run-out

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**Dental Plans Reporting: Access Dental Plan, Health Net Dental Plan, & LIBERTY Dental Plan**  
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Use of Dental Treatment Services		Access										Health Net										LIBERTY									
Percentage of members who received any dental treatment service during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
	<b>Benchmarks</b>	7.0	28.9	34.1	29.5	25.5	24.6	21.9	23.3	N/A	7.0	28.9	34.1	29.5	25.5	24.6	21.9	23.3	N/A	7.0	28.9	34.1	29.5	25.5	24.6	21.9	23.3	N/A			
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received any dental treatment service (D2000-D9999) in the measurement period	<b>Numerator</b>	427	1396	2576	1985	1390	1570	351	9344	9695	400	1,109	1,924	1,462	1,094	1,301	256	7,290	7546	577	1,662	2,933	2,303	2,112	2,608	617	12,195	12812			
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Denominator</b>	7887	5512	8451	7483	6624	7575	2259	43532	45791	6,440	4,182	6,260	5,594	5,118	6,184	1,737	33,778	35515	8,375	6,554	10,206	9,012	8,321	10,148	3,118	52,616	55734			
	<b>Utilization</b>	5.4%	25.3%	30.5%	26.5%	21.0%	20.7%	15.5%	21.5%	21.2%	6.2%	26.5%	30.7%	26.1%	21.4%	21.0%	14.7%	21.6%	21.2%	6.9%	25.4%	28.7%	25.6%	25.4%	25.7%	19.8%	23.2%	23.0%			
Preventive Services to Fillings		Access										Health Net										LIBERTY									
Percentage of members who received one (1) or more fillings in the measurement period who also received preventive services (topical fluoride application, sealant, preventive resin restoration, education) in the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
	<b>Benchmarks</b>	75.0	72.4	80.2	75.5	71.9	57.4	39.4	72.6	N/A	75.0	72.4	80.2	75.5	71.9	57.4	39.4	72.6	N/A	75.0	72.4	80.2	75.5	71.9	57.4	39.4	72.6	N/A			
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received one (1) or more fillings (D200-D2999) in the measurement period and who also received one (1) or more topical fluoride applications (D1203, D1204, or D1206), dental sealants (D1351), preventive resin restorations (D1352) or education to prevent caries (D1310 or D1330) in the measurement period	<b>Numerator</b>	182	652	1349	982	719	557	81	4441	4522	131	496	1,028	746	551	531	61	3,483	3544	152	542	1,419	975	740	612	86	4,440	4526			
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility, who received one (1) or more fillings (D2000-D2999) in the measurement period	<b>Denominator</b>	280	1182	2058	1506	1114	1240	228	7380	7608	240	894	1,518	1,055	794	939	154	5,440	5594	394	1,426	2,399	1,717	1,430	1,702	368	9,068	9436			
	<b>Utilization</b>	65.0%	55.2%	65.5%	65.2%	64.5%	44.9%	35.5%	60.2%	59.4%	54.6%	55.5%	67.7%	70.7%	69.4%	56.5%	39.6%	64.0%	63.4%	38.6%	38.0%	59.1%	56.8%	51.7%	36.0%	23.0%	49.0%	48.0%			
Overall Utilization of Dental Services - Year 1		Access										Health Net										LIBERTY									
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
	<b>Benchmarks</b>	25.3	61.7	63.7	59.2	51.7	45.8	35.4	49.6	N/A	25.3	61.7	63.7	59.2	51.7	45.8	35.4	49.6	N/A	25.3	61.7	63.7	59.2	51.7	45.8	35.4	49.6	N/A			
<b>Numerator:</b> Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	<b>Numerator</b>	1024	1044	1425	1312	1065	1106	204	6976	7180	996	1,246	1,901	1,565	1,267	1,282	249	8,257	8506	1,006	1,267	1,918	1,625	1,403	1,514	375	8,733	9108			
<b>Denominator:</b> Number of members continuously enrolled in the same plan for the measurement period	<b>Denominator</b>	4580	2213	3231	3124	2872	3260	1010	19280	20290	4,672	2,431	3,693	3,328	2,995	3,549	1,016	20,668	21684	5,044	2,554	3,812	3,364	3,162	3,666	1,363	21,602	22965			
	<b>Utilization</b>	31.7%	52.2%	50.5%	44.2%	38.5%	35.5%	25.2%	41.9%	35.4%	21.3%	51.3%	51.5%	47.0%	42.3%	36.1%	24.5%	40.0%	39.2%	38.6%	64.6%	67.7%	63.3%	60.0%	55.9%	47.9%	59.4%	39.7%			
Overall Utilization of Dental Services - Year 1 and 2		Access										Health Net										LIBERTY									
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
	<b>Benchmarks</b>	39.5	74.5	80.5	76.1	68.2	62.6	53.7	67.3	N/A	39.5	74.5	80.5	76.1	68.2	62.6	53.7	67.3	N/A	39.5	74.5	80.5	76.1	68.2	62.6	53.7	67.3	N/A			
<b>Numerator:</b> Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	<b>Numerator</b>	669	676	983	584	429	436	86	3777	3863	525	650	1,074	947	824	887	206	4,907	5113	1,176	2,197	3,580	2,915	2,502	2,950	685	15,320	16005			
<b>Denominator:</b> Number of members continuously enrolled in the same plan for the measurement period	<b>Denominator</b>	2108	1295	1948	1322	1113	1228	341	9014	9355	1,425	983	1,563	1,508	1,390	1,736	503	8,605	9108	3,049	3,400	5,291	4,605	4,168	5,275	1,431	25,788	27219			
	<b>Utilization</b>	31.7%	52.2%	50.5%	44.2%	38.5%	35.5%	25.2%	41.9%	41.3%	36.8%	66.1%	68.7%	62.8%	59.3%	51.1%	41.0%	57.0%	56.1%	38.6%	64.6%	67.7%	63.3%	60.0%	55.9%	47.9%	59.4%	58.8%			
Continuity of Care		Access										Health Net										LIBERTY									
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
	<b>Benchmarks</b>	39.5	74.5	80.5	76.1	68.2	62.6	53.7	67.3	N/A	39.5	74.5	80.5	76.1	68.2	62.6	53.7	67.3	N/A	39.5	74.5	80.5	76.1	68.2	62.6	53.7	67.3	N/A			
<b>Numerator:</b> Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	<b>Numerator</b>	298	923	1521	1134	805	641	104	5322	5426	148	506	799	594	482	445	69	2,974	3043	407	1,218	1,884	1,467	1,121	1,091	200	7,188	7388			
<b>Denominator:</b> Number of members continuously enrolled in the same plan for the measurement period	<b>Denominator</b>	462	1331	2332	1742	1348	1269	281	8484	8765	251	753	1,276	1,007	863	915	177	5,065	5242	658	1,820	3,187	2,497	2,121	2,379	518	12,662	13180			
	<b>Utilization</b>	64.5%	69.3%	65.2%	65.1%	59.7%	50.5%	37.0%	62.7%	61.9%	59.0%	67.2%	62.6%	59.0%	55.9%	48.6%	39.0%	58.7%	58.1%	67.9%	66.9%	59.1%	58.8%	52.9%	45.9%	38.6%	56.8%	56.1%			
Usual Source of Care		Access										Health Net										LIBERTY									
The percentage of beneficiaries under 21 years of age who received any dental service each year for two (2) consecutive years	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
	<b>Benchmarks</b>	67.2	68.1	65.7	64.6	59.2	55.4	48.3	63.4	N/A	67.2	68.1	65.7	64.6	59.2	55.4	48.3	63.4	N/A	67.2	68.1	65.7	64.6	59.2	55.4	48.3	63.4	N/A			
<b>Numerator:</b> Number of members continuously enrolled in the same plan for two (2) consecutive years with no gap in coverage who received at least one (1) dental service in each of those years	<b>Numerator</b>	364	1076	1870	1384	962	868	175	6524	6699	228	599	976	746	566	612	114	3,727	3841	484	1,373	2,189	1,769	1,428	1,662	317	8,905	9222			
<b>Denominator:</b> Number of Medi-Cal eligible beneficiaries continuously enrolled for two (2) consecutive years with no gap in coverage	<b>Denominator</b>	2792	3111	4948	4128	3549	4086	1099	22614	23713	1,768	1,751	2,567	2,266	2,123	2,635	721	13,110	13831	3,331	4,000	6,394	5,648	5,159	6,482	1,755	31,014	32769			
	<b>Utilization</b>	13.0%	34.6%	37.8%	33.5%	27.1%	21.2%	15.9%	28.8%	28.3%	12.9%	34.2%	38.0%	32.9%	26.7%	23.2%	15.8%	28.4%	27.8%	14.5%	34.3%	34.2%	31.3%	27.7%	25.6%	18.1%	28.7%	28.1%			

*Data Updated as of April 2015*  
*Data is self-reported by the plans without completion of run-out*