

Performance Measures & Benchmarks Reporting - Quarter 1 of 2015
Geographic Managed Care - Sacramento County
Dental Plans Reporting: Access Dental Plan, Health Net Dental Plan, & LIBERTY Dental Plan
GMC Contracts began January 2013 and reporting is on the calendar year

Annual Dental Visits		Access										Health Net								LIBERTY									
Percentage of members who had at least one (1) dental visit during the measurement period		Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received any dental procedure (D0100-D9999) during the measurement period		Benchmark	25.0	61.7	65.1	61.4	53.6	48.1	35.0	54.9	N/A	25.0	61.7	65.1	61.4	53.6	48.1	35.0	54.9	N/A	25.0	61.7	65.1	61.4	53.6	48.1	35.0	54.9	N/A
Denominator: Number of members continuously enrolled in the same plan with no more than a one-month gap in eligibility		Numerator	1,031	1,543	2,289	1,783	1,333	1,366	301	9,150	9,646	582	1,068	1,839	1,604	1,237	1,376	400	7,675	8,106	582	1,409	2,379	2,112	1,807	2,317	636	10,575	11,242
		Denominator	12,404	7,061	10,743	9,532	8,441	9,963	3,924	52,769	62,068	9,105	5,978	8,833	7,967	7,145	8,879	3,867	45,303	51,774	10,414	8,283	12,945	11,823	10,702	13,158	5,843	64,498	73,168
		Utilization	8.3%	21.9%	21.3%	18.7%	15.8%	13.7%	7.7%	17.3%	15.5%	6.4%	17.9%	20.8%	20.1%	17.3%	15.5%	10.3%	16.9%	15.7%	5.6%	17.0%	18.4%	17.9%	16.9%	17.6%	10.9%	16.4%	15.4%
Use of Preventive Services		Access										Health Net								LIBERTY									
Percentage of members who received any preventive dental service during the measurement period		Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan with no more than a one-month gap in eligibility who received any preventive dental service (D1000-D1999) in the		Benchmark	18.1	51.2	56.3	52.9	44.7	38.6	26.4	42.2	N/A	18.1	51.2	56.3	52.9	44.7	38.6	26.4	42.2	N/A	18.1	51.2	56.3	52.9	44.7	38.6	26.4	42.2	N/A
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility		Numerator	646	827	1,278	1,036	794	682	121	5,263	5,384	378	740	1,194	1,023	805	781	201	4,921	5,122	386	979	1,595	1,329	987	1,018	250	6,294	6,544
		Denominator	12,404	7,061	10,743	9,532	8,441	9,963	3,924	58,144	62,068	9,105	5,978	8,833	7,967	7,145	8,879	3,867	47,907	51,774	10,414	8,283	12,945	11,823	10,702	13,158	5,843	67,325	73,168
		Utilization	5.2%	11.7%	11.9%	10.9%	9.4%	6.8%	3.1%	9.1%	8.7%	4.2%	12.4%	13.5%	12.8%	11.3%	8.8%	5.2%	10.3%	9.9%	3.7%	11.8%	12.3%	11.2%	9.2%	7.7%	4.3%	9.3%	8.9%
Use of Sealants		Access										Health Net								LIBERTY									
Percentage of members ages 6-9 and 10-14 continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a dental sealant on at least one permanent molar		Age Group	6-9				10-14				6-9				10-14				6-9				10-14						
Numerator: 1) Number of members ages 6-9 continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a dental sealant (D1351) on a permanent first molar (tooth number = 3, 14, 19, 30). 2) Number of members ages 10-14 continuously enrolled in the same plan during the measurement period with no more than one-month gap in eligibility who received a dental sealant (D1351) on a permanent second molar (tooth number = 2, 15, 18, 31)		Benchmark	19.9				9.5				19.9				9.5				19.9				9.5						
Denominator: Number of members ages 6-9 and 10-14, respectively, continuously enrolled in the same plan with no more than a one-month gap in eligibility		Numerator	367				158				354				136				562				224						
		Denominator	14,156				14,560				11,591				12,354				17,175				18,295						
		Utilization	2.6%				1.1%				3.1%				1.1%				3.3%				1.2%						
Sealant to Restoration Ratio (Surfaces)		Access										Health Net								LIBERTY									
The ratio of occlusal surfaces of permanent first and second molars receiving dental sealants to those receiving restoration among members ages 6-9 and 10-14 continuously enrolled in the same plan during the measurement period with no more than one-month gap in eligibility		Age Group	6-9				10-14				6-9				10-14				6-9				10-14						
Numerator: Number of occlusal surfaces of permanent first molars (tooth number = 3, 14, 19, 30) in 6-9 and 10-14 year olds of permanent second molars (tooth number = 2, 15, 18, 31) in 10-14 year olds receiving dental sealant (D1351) among members in those age groups continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility		Benchmark	4.7				1.7				4.7				1.7				4.7				1.7						
		Numerator	367				279				1,048				1,005				1,775				1,668						
Denominator: Number of occlusal surfaces of permanent first molars (tooth number - 3, 14, 19, 30) in 6-9 and 10-14 year olds and of permanent second molars (tooth number 2, 15, 18, 31) in 10-14 year olds receiving a restoration (D2000-D2999) among members in those age groups continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility		Denominator	330				586				213				673				300				872						
		Utilization (Ratio)	1.1				0.5				4.9				1.5				5.9				1.9						

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¹ Suppressed data is omitted from the total.

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Treatment/Prevention of Caries		Access										Health Net										LIBERTY									
Percentage of members who received either treatment for caries or a caries-preventive procedure during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a treatment for caries (D2000-D2999) or a caries-preventive procedure (D1203-D1206, D1310, D1330, D1351) during the measurement period	Benchmark	17.2	49.5	54.7	50.8	42.3	35.1	22.4	40.2	N/A	17.2	49.5	54.7	50.8	42.3	35.1	22.4	40.2	N/A	17.2	49.5	54.7	50.8	42.3	35.1	22.4	40.2	N/A			
	Numerator	663	1,099	1,586	1,228	922	823	143	6,321	6,464	292	616	1,101	948	748	751	184	4,456	4,640	251	686	1,401	1,125	860	939	234	5,262	5,496			
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	Denominator	12,404	7,061	10,743	9,532	8,441	9,963	3,924	58,144	62,068	9,105	5,978	8,833	7,967	7,145	8,879	3,867	47,907	51,774	10,414	8,283	12,945	11,823	10,702	13,158	5,843	67,325	73,168			
	Utilization	5.3%	15.6%	14.8%	12.9%	10.9%	8.3%	3.6%	10.9%	10.4%	3.2%	10.3%	12.5%	11.9%	10.5%	8.5%	4.8%	9.3%	9.0%	2.4%	8.3%	10.8%	9.5%	8.0%	7.1%	4.0%	7.8%	7.5%			
Exams/Oral Health Evaluations		Access										Health Net										LIBERTY									
The percentage of members who received a comprehensive or periodic oral health evaluation or, for members under 3 years of age, who received an oral evaluation and counseling with the primary care giver, during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a comprehensive or period exam (D0120 or D0150) or, for members under three (3) years of age, who received an oral evaluation and counseling with the primary caregiver (D0145), during the measurement period	Benchmark	11.8	53.4	56.8	53.4	45.5	40.4	29.1	41.7	N/A	11.8	53.4	56.8	53.4	45.5	40.4	29.1	41.7	N/A	11.8	53.4	56.8	53.4	45.5	40.4	29.1	41.7	N/A			
	Numerator	846	1,029	1,406	1,119	830	786	164	6,016	6,180	490	777	1,123	997	799	827	229	5,013	5,242	481	1,028	1,511	1,289	998	1,110	285	6,417	6,702			
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	Denominator	12,404	7,061	10,743	9,532	8,441	9,963	3,924	58,144	62,068	9,105	5,978	8,833	7,967	7,145	8,879	3,867	47,907	51,774	10,414	8,283	12,945	11,823	10,702	13,158	5,843	67,325	73,168			
	Utilization	6.8%	14.6%	13.1%	11.7%	9.8%	7.9%	4.2%	10.3%	10.0%	5.4%	13.0%	12.7%	12.5%	11.2%	9.3%	5.9%	10.5%	10.1%	4.6%	12.4%	11.7%	10.9%	9.3%	8.4%	4.9%	9.5%	9.2%			
Use of Dental Treatment Services		Access										Health Net										LIBERTY									
Percentage of members who received any dental treatment service during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received any dental treatment service (D2000-D9999) in the measurement period	Benchmark	8.3	30.1	35.7	31.4	25.7	25.1	19.4	25.2	N/A	8.3	30.1	35.7	31.4	25.7	25.1	19.4	25.2	N/A	8.3	30.1	35.7	31.4	25.7	25.1	19.4	25.2	N/A			
	Numerator	216	682	1,102	778	562	683	146	4,023	4,169	106	389	896	743	534	697	229	3,365	3,594	123	509	1,119	934	906	1,431	406	5,022	5,428			
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	Denominator	12,404	7,061	10,743	9,532	8,441	9,963	3,924	58,144	62,068	9,105	5,978	8,833	7,967	7,145	8,879	3,867	47,907	51,774	10,414	8,283	12,945	11,823	10,702	13,158	5,843	67,325	73,168			
	Utilization	1.7%	9.7%	10.3%	8.2%	6.7%	6.9%	3.7%	6.9%	6.7%	1.2%	6.5%	10.1%	9.3%	7.5%	7.8%	5.9%	7.0%	6.9%	1.2%	6.1%	8.6%	7.9%	8.5%	10.9%	6.9%	7.5%	7.4%			
Preventive Services to Fillings		Access										Health Net										LIBERTY									
Percentage of members who received one (1) or more fillings in the measurement period who also received preventive services (topical fluoride application, sealant, preventive resin restoration, education) in the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received one (1) or more fillings (D200-D2999) in the measurement period and who also received one (1) or more topical fluoride applications (D1203, D1204, or D1206), dental sealants (D1351), preventive resin restorations (D1352) or education to prevent caries (D1310 or D1330) in the measurement period	Benchmark	81.3	82.3	88.4	84.6	81.2	68.2	50.5	81.9	N/A	81.3	82.3	88.4	84.6	81.2	68.2	50.5	81.9	N/A	81.3	82.3	88.4	84.6	81.2	68.2	50.5	81.9	N/A			
	Numerator	25	102	214	150	102	83	*	676	669 ¹	*	46	199	174	134	107	29	660	1,349	*	42	246	187	123	125	31	723 ¹	754 ¹			
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility, who received one (1) or more fillings (D2000-D2999) in the measurement period	Denominator	141	540	820	587	425	488	*	3,001	2917 ¹	*	259	613	508	370	418	119	2,168	4,455	*	349	805	648	453	643	172	2898 ¹	3070 ¹			
	Utilization	17.7%	18.9%	26.1%	25.6%	24.0%	17.0%	*	22.5%	22.9%	*	17.8%	32.5%	34.3%	36.2%	25.6%	24.4%	30.4%	30.3%	*	12.0%	30.6%	28.9%	27.2%	19.4%	18.0%	24.9%	24.6%			
Overall Utilization of Dental Services - Year 1		Access										Health Net										LIBERTY									
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
Numerator: Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	Benchmark	22.4	55.2	59.2	56.2	48.7	44.6	32.8	46.4	N/A	22.4	55.2	59.2	56.2	48.7	44.6	32.8	46.4	N/A	22.4	55.2	59.2	56.2	48.7	44.6	32.8	46.4	N/A			
	Numerator	346	762	1,183	867	627	603	87	4,388	4,475	287	378	604	563	414	425	186	2,671	2,857	433	2,031	4,207	3,738	3,098	3,657	1,212	17,164	18,376			
Denominator: Number of members continuously enrolled in the same plan for the measurement period	Denominator	2,325	2,973	4,788	4,051	3,523	3,935	1,083	21,595	22,678	5,687	2,391	3,433	3,001	2,618	3,369	1,993	20,499	22,492	1,276	3,501	5,884	5,414	4,881	6,104	2,256	27,060	29,316			
	Utilization	14.9%	25.6%	24.7%	21.4%	17.8%	15.3%	8.0%	20.3%	19.7%	5.0%	15.8%	17.6%	18.8%	15.8%	12.6%	9.3%	13.0%	12.7%	33.9%	58.0%	71.5%	69.0%	63.5%	59.9%	53.7%	63.4%	62.7%			

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Overall Utilization of Dental Services - Years 1 & 2		Access										Health Net								LIBERTY								
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	Benchmark	35.7	68.1	75.6	72.7	65.0	60.6	51.2	63.7	N/A	35.7	68.1	75.6	72.7	65.0	60.6	51.2	63.7	N/A	35.7	68.1	75.6	72.7	65.0	60.6	51.2	63.7	N/A
	Numerator	384	477	631	560	423	421	79	2,896	2,975	822	1,356	2,365	2,060	1,636	1,743	528	9,982	10,510	815	1,465	2,521	2,211	1,876	2,143	657	11,031	11,688
Denominator: Number of members continuously enrolled in the same plan for the measurement period	Denominator	4,108	2,074	3,049	2,957	2,723	3,143	951	18,054	19,005	8,325	4,407	6,478	5,810	5,172	6,368	3,019	36,560	39,579	9,138	4,782	7,061	6,409	5,821	7,054	3,587	40,265	43,852
	Utilization	9.3%	23.0%	20.7%	18.9%	15.5%	13.4%	8.3%	16.0%	15.7%	9.9%	30.8%	36.5%	35.5%	31.6%	27.4%	17.5%	27.3%	26.6%	8.9%	30.6%	35.7%	34.5%	32.2%	30.4%	18.3%	27.4%	26.7%
Continuity of Care		Access										Health Net								LIBERTY								
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	Benchmark	35.7	68.1	75.6	72.7	65.0	60.6	51.2	63.7	N/A	69.4	73.2	72.7	71.8	67.4	63.7	53.4	70.0	N/A	69.4	73.2	72.7	71.8	67.4	63.7	53.4	70.0	N/A
	Numerator	384	477	631	560	423	421	79	2,896	2,975	72	357	575	497	391	403	79	2,295	2,374	96	475	780	685	498	510	107	3,044	3,151
Denominator: Number of members continuously enrolled in the same plan for the measurement period	Denominator	4,108	2,074	3,049	2,957	2,723	3,143	951	18,054	19,005	420	1,453	2,662	2,232	1,827	1,894	472	10,488	10,960	613	2,267	4,379	3,774	3,020	3,160	922	17,213	18,135
	Utilization	17.3%	24.9%	23.0%	22.6%	21.3%	16.9%	13.0%	21.5%	15.7%	17.1%	24.6%	21.6%	22.3%	21.4%	21.3%	16.7%	21.9%	21.7%	15.7%	21.0%	17.8%	18.2%	16.5%	16.1%	11.6%	17.7%	17.4%
Usual Source of Care		Access										Health Net								LIBERTY								
The percentage of beneficiaries under 21 years of age who received any dental service each year for two (2) consecutive years	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan for two (2) consecutive years with no gap in coverage who received at least one (1) dental service in each of those years	Benchmark	12.2	40.8	51.0	48.1	40.0	34.4	24.2	38.5	N/A	12.2	40.8	51.0	48.1	40.0	34.4	24.2	38.5	N/A	12.2	40.8	51.0	48.1	40.0	34.4	24.2	38.5	N/A
	Numerator	398	995	1,455	1,133	804	752	106	5,537	5,643	143	508	991	828	622	735	161	3,827	3,988	161	666	1,277	1,151	994	1,296	320	5,545	5,865
Denominator: Number of Medi-Cal eligible beneficiaries continuously enrolled for two (2) consecutive years with no gap in coverage	Denominator	6,433	5,049	7,838	7,008	6,246	7,078	2,034	39,652	41,686	3,418	3,587	5,400	4,966	4,527	5,510	1,874	27,408	29,282	4,259	5,646	9,136	8,329	7,574	9,276	3,442	44,220	47,662
	Utilization	6.2%	19.7%	18.6%	16.2%	12.9%	10.6%	5.2%	14.0%	13.5%	4.2%	14.2%	18.4%	16.7%	13.7%	13.3%	8.6%	14.0%	13.6%	3.8%	11.8%	14.0%	13.8%	13.1%	14.0%	9.3%	12.5%	12.3%

Data Updated as of November 2015
Quarter 1 (January 2015-March 2015) data is self-reported by the plans without completion of run-out and is based on continuous enrollment (no gaps).
* Data is suppressed as it does not meet the Department of Health Care Services Public Aggregate Reporting policy.
¹ Suppressed data is omitted from the total.