

Performance Measures & Benchmarks Reporting - Quarter 3 of 2014/2015
Prepaid Health Plan - Los Angeles County
Dental Plans Reporting: Access Dental Plan, Health Net Dental Plan, & LIBERTY Dental Plan
PHP Contracts began July 2013 and reporting is on the State Fiscal Year

Annual Dental Visits		Access										Health Net								LIBERTY								
Percentage of members who had at least one (1) dental visit during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received any dental procedure (D0100-D9999) during the measurement period	Benchmark	35.5	73.0	73.6	69.3	63.0	55.0	40.9	64.1	N/A	35.5	73.0	73.6	69.3	63.0	55.0	40.9	64.1	N/A	35.5	73.0	73.6	69.3	63.0	55.0	40.9	64.1	N/A
Denominator: Number of members continuously enrolled in the same plan with no more than a one-month gap in eligibility	Numerator	2,987	4,516	7,514	6,045	5,319	5,883	1,407	31,708	33,671	1,162	3,010	5,583	5,913	5,618	6,779	2,333	28,039	30,398	287	690	1,435	1,423	1,170	1,397	507	6,399	6,909
	Denominator	13,482	10,999	16,544	14,649	14,510	18,573	6,745	84,172	95,502	8,505	8,696	13,221	14,190	14,551	20,451	9,510	78,793	89,124	2,346	2,234	3,656	3,610	3,517	4,593	2,251	19,713	22,207
	Utilization	22.2%	41.1%	45.4%	41.3%	36.7%	31.7%	20.9%	37.7%	35.3%	13.7%	34.6%	42.2%	41.7%	38.6%	33.1%	24.5%	35.6%	34.1%	12.2%	30.9%	39.3%	39.4%	33.3%	30.4%	22.5%	32.5%	31.1%
Use of Preventive Services		Access										Health Net								LIBERTY								
Percentage of members who received any preventive dental service during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan with no more than a one-month gap in eligibility who received any preventive dental service (D1000-D1999) in the	Benchmark	30.3	68.1	70.1	66.0	59.2	49.6	34.5	56.0	N/A	30.3	68.1	70.1	66.0	59.2	49.6	34.5	56.0	N/A	30.3	68.1	70.1	66.0	59.2	49.6	34.5	56.0	N/A
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	Numerator	2,421	3,647	6,055	5,033	4,412	4,377	917	25,945	26,862	875	2,536	4,759	5,221	4,857	5,417	1,689	23,665	25,354	207	559	1,190	1,224	1,013	1,114	349	5,307	5,656
	Denominator	13,482	10,999	16,544	14,649	14,510	18,573	6,745	88,757	95,502	8,505	8,696	13,221	14,190	14,551	20,451	9,510	79,614	89,124	2,346	2,234	3,656	3,610	3,517	4,593	2,251	19,956	22,207
	Utilization	18.0%	33.2%	36.6%	34.4%	30.4%	23.6%	13.6%	29.2%	28.1%	10.3%	29.2%	36.0%	36.8%	33.4%	26.5%	17.8%	29.7%	28.4%	8.8%	25.0%	32.5%	33.9%	28.8%	24.3%	15.5%	26.6%	25.5%
Use of Sealants		Access										Health Net								LIBERTY								
Percentage of members ages 6-9 and 10-14 continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a dental sealant on at least one permanent molar	Age Group	6-9				10-14						6-9				10-14				6-9				10-14				
Numerator: 1.) Number of members ages 6-9 continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a dental sealant (D1351) on a permanent first molar (tooth number = 3, 14, 19, 30). 2.) Number of members ages 10-14 continuously enrolled in the same plan during the measurement period with no more than one-month gap in eligibility who received a dental sealant (D1351) on a permanent second molar (tooth number = 2, 15, 18, 31)	Benchmark	24.6				14.4						24.6				14.4				24.6				14.4				
	Numerator	1,748				881						1,627				875				345				168				
Denominator: Number of members ages 6-9 and 10-14, respectively, continuously enrolled in the same plan with no more than a one-month gap in eligibility	Denominator	21,520				24,183						17,900				24,062				4,894				5,889				
	Utilization	8.1%				3.6%						12.5%				5.1%				7.0%				2.9%				
Sealant to Restoration Ratio (Surfaces)		Access										Health Net								LIBERTY								
The ratio of occlusal surfaces of permanent first and second molars receiving dental sealants to those receiving restoration among members ages 6-9 and 10-14 continuously enrolled in the same plan during the measurement period with no more than one-month gap in eligibility	Age Group	6-9				10-14						6-9				10-14				6-9				10-14				
Numerator: Number of occlusal surfaces of permanent first molars (tooth number = 3, 14, 19, 30) in 6-9 and 10-14 year olds and of permanent second molars (tooth number = 2, 15, 18, 31) in 10-14 year olds receiving dental sealant (D1351) among members in those age groups continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	Benchmark	3.9				1.7						3.2				1.5				3.2				1.5				
	Numerator	1,748				1,526						5,832				8,185				1,195				1,529				
Denominator: Number of occlusal surfaces of permanent first molars (tooth number = 3, 14, 19, 30) in 6-9 and 10-14 year olds and of permanent second molars (tooth number = 2, 15, 18, 31) in 10-14 year olds receiving a restoration (D2000-D2999) among members in those age groups continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	Denominator	963				1,956						726				2,859				185				568				
	Utilization (Ratio)	1.8				0.8						8.5				2.7				6.5				2.7				

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Treatment/Prevention of Caries		Access									Health Net									LIBERTY								
Percentage of members who received either treatment for caries or a caries-preventive procedure during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a treatment for caries (D2000-D2999) or a caries-preventive procedure (D1203-D1206, D1310, D1330, D1351) during the measurement period	Benchmark	29.1	66.4	68.6	63.8	56.6	46.2	31.0	54.0	N/A	28.3	63.4	65.3	60.5	52.7	42.4	28.1	50.8	N/A	28.3	63.4	65.3	60.5	52.7	42.4	28.1	50.8	N/A
	Numerator	1,747	2,991	5,206	3,981	3,411	3,480	680	20,816	21,496	446	1,283	3,099	3,283	2,955	3,288	958	14,354	15,312	113	308	833	833	686	742	221	3,515	3,736
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	Denominator	13,482	10,999	16,544	14,649	14,510	18,573	6,745	88,757	95,502	8,505	8,696	13,221	14,190	14,551	20,451	9,510	79,614	89,124	2,346	2,234	3,656	3,610	3,517	4,593	2,251	19,956	22,207
	Utilization	13.0%	27.2%	31.5%	27.2%	23.5%	18.7%	10.1%	23.5%	22.5%	5.2%	14.8%	23.4%	23.1%	20.3%	16.1%	10.1%	18.0%	17.2%	4.8%	13.8%	22.8%	23.1%	19.5%	16.2%	9.8%	17.6%	16.8%
Exams/Oral Health Evaluations		Access									Health Net									LIBERTY								
The percentage of members who received a comprehensive or periodic oral health evaluation or, for members under 3 years of age, who received an oral evaluation and counseling with the primary care giver, during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility received a comprehensive or period exam (D0120 or D0150) or, for members under three (3) years of age, who received an oral evaluation and counseling with the primary caregiver (D0145), during the measurement period	Benchmark	16.2	69.4	70.6	66.4	59.8	51.0	37.0	54.0	N/A	16.2	69.4	70.6	66.4	59.8	51.0	37.0	54.0	N/A	16.2	69.4	70.6	66.4	59.8	51.0	37.0	54.0	N/A
	Numerator	2,677	3,880	6,278	5,138	4,597	4,790	1,087	27,360	28,447	980	2,498	4,693	5,167	4,974	5,673	1,902	23,985	25,887	232	526	1,175	1,240	1,031	1,184	407	5,388	5,795
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	Denominator	13,482	10,999	16,544	14,649	14,510	18,573	6,745	88,757	95,502	8,505	8,696	13,221	14,190	14,551	20,451	9,510	79,614	89,124	2,346	2,234	3,656	3,610	3,517	4,593	2,251	19,956	22,207
	Utilization	19.9%	35.3%	37.9%	35.1%	31.7%	25.8%	16.1%	30.8%	29.8%	11.5%	28.7%	35.5%	36.4%	34.2%	27.7%	20.0%	30.1%	29.0%	9.9%	23.5%	32.1%	34.3%	29.3%	25.8%	18.1%	27.0%	26.1%
Use of Dental Treatment Services		Access									Health Net									LIBERTY								
Percentage of members who received any dental treatment service during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received any dental treatment service (D2000-09999) in the measurement period	Benchmark	9.2	37.3	46.8	40.5	33.3	29.8	23.0	32.2	N/A	9.2	37.3	46.8	40.5	33.3	29.8	23.0	32.2	N/A	9.2	37.3	46.8	40.5	33.3	29.8	23.0	32.2	N/A
	Numerator	559	1,669	3,605	2,603	2,062	2,655	687	13,153	13,840	222	986	2,535	2,530	2,174	3,074	1,098	11,521	12,619	54	253	620	578	439	581	241	2,525	2,766
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	Denominator	13,482	10,999	16,544	14,649	14,510	18,573	6,745	88,757	95,502	8,505	8,696	13,221	14,190	14,551	20,451	9,510	79,614	89,124	2,346	2,234	3,656	3,610	3,517	4,593	2,251	19,956	22,207
	Utilization	4.1%	15.2%	21.8%	17.8%	14.2%	14.3%	10.2%	14.8%	14.5%	2.6%	11.3%	19.2%	17.8%	14.9%	15.0%	11.5%	14.5%	14.2%	2.3%	11.3%	17.0%	16.0%	12.5%	12.6%	10.7%	12.7%	12.5%
Preventive Services to Fillings		Access									Health Net									LIBERTY								
Percentage of members who received one (1) or more fillings in the measurement period who also received preventive services (topical fluoride application, sealant, preventive resin restoration, education) in the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received one (1) or more fillings (D200-D2999) in the measurement period and who also received one (1) or more topical fluoride applications (D1203, D1204, or D1206), dental sealants (D1351), preventive resin restorations (D1352) or education to prevent caries (D1310 or D1330) in the measurement period	Benchmark	93.2	93.1	94.7	92.7	90.6	80.1	66.5	90.8	N/A	93.2	93.1	94.7	92.7	90.6	80.1	66.5	90.8	N/A	93.2	93.1	94.7	92.7	90.6	80.1	66.5	90.8	N/A
	Numerator	209	541	1,254	723	604	519	72	3,850	3,922	29	167	781	834	540	507	122	2,858	5,838	*	38	191	179	110	121	28	639 ¹	667 ¹
Denominator: Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility, who received one (1) or more fillings (D2000-D2999) in the measurement period	Denominator	403	1,377	2,696	1,724	1,480	1,878	422	9,558	9,980	110	644	1,749	1,698	1,308	1,872	629	7,381	15,391	*	153	435	385	267	380	140	1620 ¹	1760 ¹
	Utilization	51.9%	39.3%	46.5%	41.9%	40.8%	27.6%	17.1%	40.3%	39.3%	26.4%	25.9%	44.7%	49.1%	41.3%	27.1%	19.4%	38.7%	37.9%	*	24.8%	43.9%	46.5%	41.2%	31.8%	20.0%	39.4%	37.9%
Overall Utilization of Dental Services - Year 1		Access									Health Net									LIBERTY								
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	Benchmark	33.8	71.3	72.7	68.6	62.2	54.3	40.4	59.6	N/A	33.8	71.3	72.7	68.6	62.2	54.3	40.4	59.6	N/A	33.8	71.3	72.7	68.6	62.2	54.3	40.4	59.6	N/A
	Numerator	836	2,622	4,267	2,609	1,958	1,902	399	14,194	14,593	840	2,355	5,675	6,483	6,374	7,876	3,097	29,603	32,700	12	127	333	279	186	206	79	1,143	1,222
Denominator: Number of members continuously enrolled in the same plan for the measurement period	Denominator	2,450	6,090	9,093	6,423	5,608	6,340	2,117	36,004	38,121	3,181	4,531	8,535	9,975	10,384	14,549	6,580	51,155	57,735	41	253	453	385	276	368	161	1,776	1,937
	Utilization	31.4%	43.1%	46.9%	40.6%	34.9%	30.0%	18.8%	39.4%	38.3%	26.4%	52.0%	66.5%	65.0%	61.4%	54.1%	47.1%	57.9%	56.6%	29.3%	50.2%	73.5%	72.5%	67.4%	56.0%	49.1%	64.4%	63.1%

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Continuity of Care		Access										Health Net								LIBERTY								
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	Benchmark	82.0	86.0	83.0	81.5	77.6	71.5	60.9	79.9	N/A	78.9	80.8	75.0	74.0	69.4	64.0	54.0	73.0	N/A	78.9	80.8	75.0	74.0	69.4	64.0	54.0	73.0	N/A
	Numerator	686	2,176	3,784	3,006	2,573	2,421	503	14,646	15,149	1,329	3,098	6,760	7,556	7,350	9,179	3,540	35,272	38,812	45	252	624	661	489	560	168	2,631	2,799
Denominator: Number of members continuously enrolled in the same plan for the measurement period	Denominator	1,179	3,786	6,427	5,283	4,687	5,055	1,283	26,417	27,700	8,194	6,882	11,302	12,701	13,280	18,695	8,607	71,054	79,661	96	482	1,275	1,260	1,006	1,164	419	5,283	5,702
	Utilization	58.2%	57.5%	58.9%	56.9%	54.9%	47.9%	39.2%	55.4%	54.7%	16.2%	45.0%	59.8%	59.5%	55.3%	49.1%	41.1%	49.6%	48.7%	46.9%	52.3%	48.9%	52.5%	48.6%	48.1%	40.1%	49.8%	49.1%
Usual Source of Care		Access										Health Net								LIBERTY								
The percentage of beneficiaries under 21 years of age who received any dental service each year for two (2) consecutive years	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
Numerator: Number of members continuously enrolled in the same plan for two (2) consecutive years with no gap in coverage who received at least one (1) dental service in each of those years	Benchmark	22.7	57.4	64.4	59.6	52.5	43.3	31.5	51.1	N/A	22.7	57.4	64.4	59.6	52.5	43.3	31.5	51.1	N/A	22.7	57.4	64.4	59.6	52.5	43.3	31.5	51.1	N/A
	Numerator	808	2,552	4,634	3,588	2,965	3,087	686	17,634	18,320	264	1,319	3,246	3,473	3,367	3,778	1,257	15,447	16,704	62	307	762	754	552	649	203	3,086	3,289
Denominator: Number of Medi-Cal eligible beneficiaries continuously enrolled for two (2) consecutive years with no gap in coverage	Denominator	4,778	8,563	13,654	12,039	11,965	15,345	5,416	66,344	71,760	3,492	6,345	10,454	11,464	11,655	16,305	7,483	59,715	67,198	900	1,616	2,756	2,769	2,616	3,402	1,608	14,059	15,667
	Utilization	16.9%	29.8%	33.9%	29.8%	24.8%	20.1%	12.7%	26.6%	25.5%	7.5%	20.8%	31.1%	30.3%	28.9%	23.2%	16.8%	25.9%	24.9%	6.9%	19.0%	27.6%	27.2%	21.1%	19.1%	12.6%	22.0%	21.0%

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