

**Performance Measures & Benchmarks Reporting - Quarter 1 of 2014/2015**  
**Prepaid Health Plan - Los Angeles County**  
**Dental Plans Reporting: Access Dental Plan, Health Net Dental Plan, & LIBERTY Dental Plan**  
*PHP Contracts began July 2013 and reporting is on the State Fiscal Year*

Annual Dental Visits		Access										Health Net										LIBERTY									
Percentage of members who had at least one (1) dental visit during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received any dental procedure (D0100-D9999) during the measurement period	<b>Numerator</b>	1,968	2,797	4,440	3,390	3,011	3,462	678	18,697	19746	528	1,623	3,333	3,433	3,244	4,130	1,606	16,284	17897	138	364	855	798	677	799	329	3,631	3960			
<b>Denominator:</b> Number of members continuously enrolled in the same plan with no more than a one-month gap in eligibility	<b>Denominator</b>	22,308	15,027	21,359	18,889	18,695	23,914	7,422	111,062	127,614	11,357	11,707	17,960	18,502	18,724	26,330	13,218	103,654	117,798	3,165	3,058	4,809	4,659	4,530	5,841	3,053	25,793	29115			
	<b>Utilization</b>	8.8%	18.6%	20.8%	17.9%	16.1%	14.5%	9.1%	16.8%	15.5%	4.6%	13.9%	18.6%	18.6%	17.3%	15.7%	12.2%	15.7%	15.2%	4.4%	11.9%	17.8%	17.1%	14.9%	13.7%	10.8%	14.1%	13.6%			
Use of Preventive Services		Access										Health Net										LIBERTY									
Percentage of members who received any preventive dental service during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan with no more than a one-month gap in eligibility who received any preventive dental service (D1000-D1999) in the measurement period	<b>Numerator</b>	1,463	1,859	3,031	2,498	2,146	2,091	343	13,088	13431	358	1,233	2,518	2,718	2,479	2,806	1,011	12,112	13123	94	262	618	640	531	563	207	2,708	2915			
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Denominator</b>	22,308	15,027	21,359	18,889	18,695	23,914	7,422	120,192	127,614	11,357	11,707	17,960	18,502	18,724	26,330	13,218	104,580	117,798	3,165	3,058	4,809	4,659	4,530	5,841	3,053	26,062	29115			
	<b>Utilization</b>	6.6%	12.4%	14.2%	13.2%	11.5%	8.7%	4.6%	10.9%	10.5%	3.2%	10.5%	14.0%	14.7%	13.2%	10.7%	7.6%	11.6%	11.1%	3.0%	8.6%	12.9%	13.7%	11.7%	9.6%	6.8%	10.4%	10.0%			
Use of Sealants		Access										Health Net										LIBERTY									
Percentage of members ages 6-9 and 10-14 continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a dental sealant on at least one permanent molar	Age Group	6-9					10-14					6-9					10-14					6-9					10-14				
<b>Numerator:</b> 1.) Number of members ages 6-9 continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a dental sealant (D1351) on a permanent first molar (tooth number = 3, 14, 19, 30). 2) Number of members ages 10-14 continuously enrolled in the same plan during the measurement period with no more than one-month gap in eligibility who received a dental sealant (D1351) on a permanent second molar (tooth number = 2, 15, 18, 31)	<b>Numerator</b>	816					457					784					409					169					73				
<b>Denominator:</b> Number of members ages 6-9 and 10-14, respectively, continuously enrolled in the same plan with no more than a one-month gap in eligibility	<b>Denominator</b>	27756					31187					24095					31091					6400					7598				
	<b>Utilization</b>	2.9%					1.5%					3.3%					1.3%					2.6%					1.0%				
Sealant to Restoration Ratio (Surfaces)		Access										Health Net										LIBERTY									
The ratio of occlusal surfaces of permanent first and second molars receiving dental sealants to those receiving restoration among members ages 6-9 and 10-14 continuously enrolled in the same plan during the measurement period with no more than one-month gap in eligibility	Age Group	6-9					10-14					6-9					10-14					6-9					10-14				
<b>Numerator:</b> Number of occlusal surfaces of permanent first molars (tooth number = 3, 14, 19, 30) in 6-9 and 10-14 year olds of permanent second molars (tooth number = 2, 15, 18, 31) in 10-14 year olds receiving dental sealant (D1351) among members in those age groups continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Numerator</b>	816					748					1170					560					169					199				
<b>Denominator:</b> Number of occlusal surfaces of permanent first molars (tooth number - 3, 14, 19, 30) in 6-9 and 10-14 year olds and of permanent second molars (tooth number 2, 15, 18, 31) in 10-14 year olds receiving a restoration (D2000-D2999) among members in those age groups continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Denominator</b>	471					950					539					332					37					141				
	<b>Utilization (Ratio)</b>	1.7					0.8					2.2					1.7					4.60					1.40				
Treatment/Prevention of Caries		Access										Health Net										LIBERTY									
Percentage of members who received either treatment for caries or a caries-preventive procedure during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a treatment for caries (D2000-D2999) or a caries-preventive procedure (D1203-D1206, D1310, D1330, D1351) during the measurement period	<b>Numerator</b>	1,119	1,774	2,818	2,052	1,768	1,853	292	11,384	11676	178	615	1,672	1,789	1,570	1,845	629	7,669	8298	52	162	433	462	372	390	137	1,871	2008			
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Denominator</b>	22,308	15,027	21,359	18,889	18,695	23,914	7,422	120,192	127,614	11,357	11,707	17,960	18,502	18,724	26,330	13,218	104,580	117,798	3,165	3,058	4,809	4,659	4,530	5,841	3,053	26,062	29115			
	<b>Utilization</b>	5.0%	11.8%	13.2%	10.9%	9.5%	7.7%	3.9%	9.5%	9.1%	1.6%	5.3%	9.3%	9.7%	8.4%	7.0%	4.8%	7.3%	7.0%	1.6%	5.3%	9.0%	9.9%	8.2%	6.7%	4.5%	7.2%	6.9%			
Exams/Oral Health Evaluations		Access										Health Net										LIBERTY									
The percentage of members who received a comprehensive or periodic oral health evaluation or, for members under 3 years of age, who received an oral evaluation and counseling with the primary care giver, during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility received a comprehensive or period exam (D0120 or D0150) or, for members under three (3) years of age, who received an oral evaluation and counseling with the primary caregiver (D0145), during the measurement period	<b>Numerator</b>	1,634	1,955	3,085	2,491	2,222	2,297	419	13,684	14103	418	1,220	2,499	2,656	2,480	2,928	1,112	12,201	13313	101	257	620	639	544	598	230	2,759	2989			
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Denominator</b>	22,308	15,027	21,359	18,889	18,695	23,914	7,422	120,192	127,614	11,357	11,707	17,960	18,502	18,724	26,330	13,218	104,580	117,798	3,165	3,058	4,809	4,659	4,530	5,841	3,053	26,062	29115			
	<b>Utilization</b>	7.3%	13.0%	14.4%	13.2%	11.9%	9.6%	5.6%	11.4%	11.1%	3.7%	10.4%	13.9%	14.4%	13.2%	11.1%	8.4%	11.7%	11.3%	3.2%	8.4%	12.9%	13.7%	12.0%	10.2%	7.5%	10.6%	10.3%			

Data Updated as of April 2015

Quarter 1 (July-September 2014) data is self-reported by the plans without completion of run-out and is based on continuous enrollment (no gaps)

\*Data is suppressed as it does not meet the Department of Health Care Services Public Aggregate Reporting policy

†Suppressed data is omitted

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**Prepaid Health Plan - Los Angeles County**  
**Dental Plans Reporting: Access Dental Plan, Health Net Dental Plan, & LIBERTY Dental Plan**  
*PHP Contracts began July 2013 and reporting is on the State Fiscal Year*

Use of Dental Treatment Services		Access										Health Net										LIBERTY									
Percentage of members who received any dental treatment service during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received any dental treatment service (D2000-D9999) in the measurement period	<b>Numerator</b>	420	1,100	2,001	1,331	1,133	1,542	342	7,527	15396	89	495	1,359	1,405	1,298	1,974	770	6,620	7390	25	132	355	283	229	341	162	1,365	1527			
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Denominator</b>	22,308	15,027	21,359	18,889	18,695	23,914	7,422	120,192	127614	11,357	11,707	17,960	18,502	18,724	26,330	13,218	104,580	117798	3,165	3,058	4,809	4,659	4,530	5,841	3,053	26,062	29115			
	<b>Utilization</b>	1.9%	7.3%	9.4%	7.0%	6.1%	6.4%	4.6%	6.3%	12.1%	0.8%	4.2%	7.6%	7.6%	6.9%	7.5%	5.8%	6.3%	6.3%	0.8%	4.3%	7.4%	6.1%	5.1%	5.8%	5.3%	5.2%	5.2%			
Preventive Services to Fillings		Access										Health Net										LIBERTY									
Percentage of members who received one (1) or more fillings in the measurement period who also received preventive services (topical fluoride application, sealant, preventive resin restoration, education) in the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received one (1) or more fillings (D200-D2999) in the measurement period and who also received one (1) or more topical fluoride applications (D1203, D1204, or D1206), dental sealants (D1351), preventive resin restorations (D1352) or education to prevent caries (D1310 or D1330) in the measurement period	<b>Numerator</b>	83	180	406	266	205	183	27	1,323	1350	*	45	298	394	258	244	50 <sup>1</sup>	1239 <sup>1</sup>	1289	*	19	65	73	42	56	9 <sup>1</sup>	255 <sup>1</sup>	264			
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility, who received one (1) or more fillings (D2000-D2999) in the measurement period	<b>Denominator</b>	293	876	1,362	839	716	946	189	5,032	5221	*	291	878	907	684	1,035	358 <sup>1</sup>	3795 <sup>1</sup>	4153	*	86	214	194	131	213	73 <sup>1</sup>	838 <sup>1</sup>	911			
	<b>Utilization</b>	28.3%	20.5%	29.8%	31.7%	28.6%	19.3%	14.3%	26.3%	25.9%	*	15.5%	33.9%	43.4%	37.7%	23.6%	14.0% <sup>1</sup>	32.6% <sup>1</sup>	31.0%	*	22.1%	30.4%	37.6%	32.1%	26.3%	12.3% <sup>1</sup>	30.4% <sup>1</sup>	29.0%			
Overall Utilization of Dental Services - Year 1		Access										Health Net										LIBERTY									
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	<b>Numerator</b>	426	649	1,398	1,468	1,429	1,853	329	7,223	7552	209	422	652	657	596	789	301	3,325	3626	52	109	218	214	182	255	118	1,030	1148			
<b>Denominator:</b> Number of members continuously enrolled in the same plan for the measurement period	<b>Denominator</b>	3,924	3,504	6,339	7,619	8,386	11,898	3,260	41,670	44930	6,657	3,246	3,929	3,739	3,921	5,505	2,814	26,997	29811	1,903	860	1,177	1,108	1,183	1,544	877	7,775	8652			
	<b>Utilization</b>	10.9%	18.5%	22.1%	19.3%	17.0%	15.6%	10.1%	17.3%	16.8%	3.1%	13.0%	16.6%	17.6%	15.2%	14.3%	10.7%	12.3%	12.2%	2.7%	12.7%	18.5%	19.3%	15.4%	16.5%	13.5%	13.2%	13.3%			
Overall Utilization of Dental Services - Year 1 and 2		Access										Health Net										LIBERTY									
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	<b>Numerator</b>	749	475	626	504	504	556	152	3,414	3566	781	2,491	6,659	7,286	7,023	8,754	3,795	32,994	36789	209	679	1,623	1,595	1,352	1,507	615	6,965	7580			
<b>Denominator:</b> Number of members continuously enrolled in the same plan for the measurement period	<b>Denominator</b>	13,296	3,419	4,149	3,659	3,505	4,421	1,679	32,449	34128	4,309	6,059	11,563	12,921	13,231	18,665	9,211	66,748	75959	1,207	1,867	3,050	3,080	3,009	3,847	1,967	16,060	18027			
	<b>Utilization</b>	5.6%	13.9%	15.1%	13.8%	14.4%	12.6%	9.1%	10.5%	10.4%	18.1%	41.1%	57.6%	56.4%	53.1%	46.9%	41.2%	49.4%	48.4%	17.3%	36.4%	53.2%	51.8%	44.9%	39.2%	31.3%	43.4%	42.0%			
Continuity of Care		Access										Health Net										LIBERTY									
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	<b>Numerator</b>	461	1,063	1,672	1,374	1,118	1,122	178	6,810	6988	87	520	1,443	1,499	1,397	1,525	517	6,471	6988	20	102	302	324	243	268	82	1,259	1341			
<b>Denominator:</b> Number of members continuously enrolled in the same plan for the measurement period	<b>Denominator</b>	2,356	5,382	7,641	6,348	5,565	6,049	1,214	33,341	34555	567	2,643	6,887	7,071	6,653	8,039	3,394	31,860	35254	126	603	1,609	1,545	1,247	1,416	539	6,546	7085			
	<b>Utilization</b>	19.6%	19.8%	21.9%	21.6%	20.1%	18.5%	14.7%	20.4%	20.2%	15.3%	19.7%	21.0%	21.2%	21.0%	19.0%	15.2%	20.3%	19.8%	15.9%	16.9%	18.8%	21.0%	19.5%	18.9%	15.2%	19.2%	18.9%			
Usual Source of Care		Access										Health Net										LIBERTY									
The percentage of beneficiaries under 21 years of age who received any dental service each year for two (2) consecutive years	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan for two (2) consecutive years with no gap in coverage who received at least one (1) dental service in each of those years	<b>Numerator</b>	640	1,597	2,659	1,956	1,622	1,878	351	10,352	10703	122	685	1,888	1,969	1,868	2,373	863	8,905	9768	35	147	433	416	325	377	128	1,733	1861			
<b>Denominator:</b> Number of Medi-Cal eligible beneficiaries continuously enrolled for two (2) consecutive years with no gap in coverage	<b>Denominator</b>	9,012	11,608	17,210	15,230	15,190	19,493	5,743	87,743	93486	4,700	8,461	14,031	14,763	14,803	20,825	10,404	77,583	87987	1,262	2,198	3,632	3,551	3,347	4,297	2,176	18,287	20463			
	<b>Utilization</b>	7.1%	13.8%	15.5%	12.8%	10.7%	9.6%	6.1%	11.8%	11.4%	2.6%	8.1%	13.5%	13.3%	12.6%	11.4%	8.3%	11.5%	11.1%	2.8%	6.7%	11.9%	11.7%	9.7%	8.8%	5.9%	9.5%	9.1%			

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<sup>1</sup>Data is suppressed as it does not meet the Department of Health Care Services Public Aggregate Reporting policy  
<sup>2</sup>Suppressed data is omitted