

**Performance Measures & Benchmarks Reporting - Quarter 2 of 2014/2015**  
**Prepaid Health Plan - Los Angeles County**  
**Dental Plans Reporting: Access Dental Plan, Health Net Dental Plan, & LIBERTY Dental Plan**  
*PHP Contracts began July 2013 and reporting is on the State Fiscal Year*

Annual Dental Visits		Access										Health Net								LIBERTY								
Percentage of members who had at least one (1) dental visit during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	2-18	0-20
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received any dental procedure (D0100-D9999) during the measurement period	<b>Numerator</b>	2,801	4,016	6,607	5,292	4,606	5,133	1,143	27,895	29598	933	2,570	5,154	5,308	5,045	6,187	2,259	25,183	27456	239	593	1,298	1,246	1,015	1,238	472	5,628	6101
<b>Denominator:</b> Number of members continuously enrolled in the same plan with no more than a one-month gap in eligibility	<b>Denominator</b>	17,689	13,180	19,352	17,233	17,073	21,979	7,587	99,761	114093	10,246	10,599	16,295	17,083	17,415	24,505	12,105	95,248	108248	2,852	2,734	4,381	4,271	4,159	5,433	2,789	23,567	26619
	<b>Utilization</b>	15.8%	30.5%	34.1%	30.7%	27.0%	23.4%	15.1%	28.0%	25.9%	9.1%	24.2%	31.6%	31.1%	29.0%	25.2%	18.7%	26.4%	25.4%	8.4%	21.7%	29.6%	29.2%	24.4%	22.8%	16.9%	23.9%	22.9%
Use of Preventive Services		Access										Health Net								LIBERTY								
Percentage of members who received any preventive dental service during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
<b>Numerator:</b> Number of members continuously enrolled in the same plan with no more than a one-month gap in eligibility who received any preventive dental service (D1000-D1999) in the measurement period	<b>Numerator</b>	2,209	3,039	5,063	4,212	3,674	3,574	685	21,771	22456	700	2,096	4,242	4,544	4,204	4,769	1,564	20,555	22119	167	468	1,028	1,049	861	958	312	4,531	4843
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Denominator</b>	17,689	13,180	19,352	17,233	17,073	21,979	7,587	106,506	220599	10,246	10,599	16,295	17,083	17,415	24,505	12,105	96,143	108248	2,852	2,734	4,381	4,271	4,159	5,433	2,789	23,830	26619
	<b>Utilization</b>	12.5%	23.1%	26.2%	24.4%	21.5%	16.3%	9.0%	20.4%	10.2%	6.8%	19.8%	26.0%	26.6%	24.1%	19.5%	12.9%	21.4%	20.4%	5.9%	17.1%	23.5%	24.6%	20.7%	17.6%	11.2%	19.0%	18.2%
Use of Sealants		Access										Health Net								LIBERTY								
Percentage of members ages 6-9 and 10-14 continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a dental sealant on at least one permanent molar	Age Group	6-9			10-14							6-9				10-14				6-9				10-14				
<b>Numerator:</b> 1.) Number of members ages 6-9 continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a dental sealant (D1351) on a permanent first molar (tooth number = 3, 14, 19, 30). 2.) Number of members ages 10-14 continuously enrolled in the same plan during the measurement period with no more than one-month gap in eligibility who received a dental sealant (D1351) on a permanent second molar (tooth number = 2, 15, 18, 31)	<b>Numerator</b>	1389			718							1328				714				287				108				
<b>Denominator:</b> Number of members ages 6-9 and 10-14, respectively, continuously enrolled in the same plan with no more than a one-month gap in eligibility	<b>Denominator</b>	25212			28446							21932				28861				5837				6974				
	<b>Utilization</b>	5.5%			2.5%							6.1%				2.5%				9.8%				1.5%				
Sealant to Restoration Ratio (Surfaces)		Access										Health Net								LIBERTY								
The ratio of occlusal surfaces of permanent first and second molars receiving dental sealants to those receiving restoration among members ages 6-9 and 10-14 continuously enrolled in the same plan during the measurement period with no more than one-month gap in eligibility	Age Group	6-9			10-14							6-9				10-14				6-9				10-14				
<b>Numerator:</b> Number of occlusal surfaces of permanent first molars (tooth number = 3, 14, 19, 30) in 6-9 and 10-14 year olds of permanent second molars (tooth number = 2, 15, 18, 31) in 10-14 year olds receiving dental sealant (D1351) among members in those age groups continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Numerator</b>	1389			1220							1328				174				287				108				
<b>Denominator:</b> Number of occlusal surfaces of permanent first molars (tooth number = 3, 14, 19, 30) in 6-9 and 10-14 year olds and of permanent second molars (tooth number 2, 15, 18, 31) in 10-14 year olds receiving a restoration (D2000-D2999) among members in those age groups continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Denominator</b>	773			1589							298				287				73				53				
	<b>Utilization (Ratio)</b>	1.8			0.8							4.5				0.6				3.9				2.0				
Treatment/Prevention of Caries		Access										Health Net								LIBERTY								
Percentage of members who received either treatment for caries or a caries-preventive procedure during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received a treatment for caries (D2000-D2999) or a caries-preventive procedure (D1203-D1206, D1310, D1330, D1351) during the measurement period	<b>Numerator</b>	1,588	2,586	4,381	3,276	2,824	2,948	540	17,603	18143	341	1,025	2,704	2,809	2,537	2,847	914	12,263	13177	87	272	708	725	567	641	195	3,000	3195
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Denominator</b>	17,689	13,180	19,352	17,233	17,073	21,979	7,587	106,506	114093	10,246	10,599	16,295	17,083	17,415	24,505	12,105	96,143	108248	2,852	2,734	4,381	4,271	4,159	5,433	2,789	23,830	26619
	<b>Utilization</b>	9.0%	19.6%	22.6%	19.0%	16.5%	13.4%	7.1%	16.5%	15.9%	3.3%	9.7%	16.6%	16.4%	14.6%	11.6%	7.6%	12.8%	12.2%	3.1%	9.9%	16.2%	17.0%	13.6%	11.8%	7.0%	12.6%	12.0%
Exams/Oral Health Evaluations		Access										Health Net								LIBERTY								
The percentage of members who received a comprehensive or periodic oral health evaluation or, for members under 3 years of age, who received an oral evaluation and counseling with the primary care giver, during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility received a comprehensive or period exam (D0120 or D0150) or, for members under three (3) years of age, who received an oral evaluation and counseling with the primary caregiver (D0145), during the measurement period	<b>Numerator</b>	2,431	3,194	5,149	4,257	3,779	3,854	825	22,664	23489	761	2,039	4,147	4,461	4,260	4,950	1,748	20,618	22366	184	434	1,001	1,039	865	1,016	364	4,539	4903
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Denominator</b>	17,689	13,180	19,352	17,233	17,073	21,979	7,587	106,506	114093	10,246	10,599	16,295	17,083	17,415	24,505	12,105	96,143	108248	2,852	2,734	4,381	4,271	4,159	5,433	2,789	23,830	26619
	<b>Utilization</b>	13.7%	24.2%	26.6%	24.7%	22.1%	17.5%	10.9%	21.3%	20.6%	7.4%	19.2%	25.4%	26.1%	24.5%	20.2%	14.4%	21.4%	20.7%	6.5%	15.9%	22.8%	24.3%	20.8%	18.7%	13.1%	19.0%	18.4%

Data Updated as of April 2015

Quarter 2 (July-December 2014) data is self-reported by the plans without completion of run-out and is based on continuous enrollment (no gaps)

\* Data is suppressed as it does not meet the Department of Health Care Services Public Aggregate Reporting policy

Suppressed data is omitted

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**Prepaid Health Plan - Los Angeles County**  
**Dental Plans Reporting: Access Dental Plan, Health Net Dental Plan, & LIBERTY Dental Plan**  
*PHP Contracts began July 2013 and reporting is on the State Fiscal Year*

Use of Dental Treatment Services		Access										Health Net										LIBERTY									
Percentage of members who received any dental treatment service during the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received any dental treatment service (D2000-D9999) in the measurement period	<b>Numerator</b>	534	1,513	3,034	2,151	1,719	2,331	558	11,282	11,840	177	778	2,229	2,147	1,923	2,774	1,055	10,028	11,083	46	208	540	481	356	494	217	2,125	2342			
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility	<b>Denominator</b>	17,689	13,180	19,352	17,233	17,073	21,979	7,587	106,506	114,093	10,246	10,599	16,295	17,083	17,415	24,505	12,105	96,143	108,248	2,852	2,734	4,381	4,271	4,159	5,433	2,789	23,830	26,619			
	<b>Utilization</b>	3.0%	11.5%	15.7%	12.5%	10.1%	10.6%	7.4%	10.6%	10.4%	1.7%	7.3%	13.7%	12.6%	11.0%	11.3%	8.7%	10.4%	10.2%	1.6%	7.6%	12.3%	11.3%	8.6%	9.1%	7.8%	8.9%	8.8%			
Preventive Services to Fillings		Access										Health Net										LIBERTY									
Percentage of members who received one (1) or more fillings in the measurement period who also received preventive services (topical fluoride application, sealant, preventive resin restoration, education) in the measurement period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility who received one (1) or more fillings (D200-D2999) in the measurement period and who also received one (1) or more topical fluoride applications (D1203, D1204, or D1206), dental sealants (D1351), preventive resin restorations (D1352) or education to prevent caries (D1310 or D1330) in the measurement period	<b>Numerator</b>	161	378	881	529	430	378	52	2,757	2,809	22	111	630	664	436	401	97	2,264	2,361	*	31	135	143	81	92	20'	482'	502			
	<b>Denominator</b>	379	1,222	2,214	1,396	1,193	1,566	329	7,970	8,299	84	500	1,506	1,431	1,100	1,574	589	6,195	6,784	*	138	356	331	204	324	108'	1353'	1461			
<b>Denominator:</b> Number of members continuously enrolled in the same plan during the measurement period with no more than a one-month gap in eligibility, who received one (1) or more fillings (D2000-D2999) in the measurement period	<b>Utilization</b>	42.5%	30.9%	39.8%	37.9%	36.0%	24.1%	15.8%	34.6%	33.8%	26.2%	22.2%	41.8%	46.4%	39.6%	25.5%	16.5%	36.5%	34.8%	*	22.5%	37.9%	43.2%	39.7%	28.4%	18.5%'	35.6%'	34.4%			
Overall Utilization of Dental Services - Year 1		Access										Health Net										LIBERTY									
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	<b>Numerator</b>	602	975	1,992	2,307	2,213	2,752	577	10,841	11,418	22	111	630	664	436	401	97	2,264	2,361	104	175	330	323	275	375	158	1,582	1740			
<b>Denominator:</b> Number of members continuously enrolled in the same plan for the measurement period	<b>Denominator</b>	3,089	3,119	5,667	6,989	7,738	11,062	3,611	37,664	41,275	84	500	1,506	1,431	1,100	1,574	589	6,195	6,784	1,725	757	1,061	984	1,072	1,414	788	7,013	7801			
	<b>Utilization</b>	19.5%	31.3%	35.2%	33.0%	28.6%	24.9%	16.0%	28.8%	27.7%	26.2%	22.2%	41.8%	46.4%	39.6%	25.5%	16.5%	36.5%	34.8%	6.0%	23.1%	31.1%	32.8%	25.7%	26.5%	20.1%	22.6%	22.3%			
Overall Utilization of Dental Services - Year 1 and 2		Access										Health Net										LIBERTY									
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	<b>Numerator</b>	1,253	658	951	780	718	789	233	5,149	5,382	845	2,507	6,511	7,238	7,042	8,781	3,699	32,924	36,623	218	664	1,588	1,564	1,328	1,511	617	6,873	7490			
<b>Denominator:</b> Number of members continuously enrolled in the same plan for the measurement period	<b>Denominator</b>	10,977	2,905	3,544	3,153	3,069	3,873	1,558	27,521	29,079	3,888	5,562	10,611	12,024	12,419	17,488	8,473	61,992	70,465	1,078	1,675	2,783	2,852	2,778	3,600	1,807	14,766	16,573			
	<b>Utilization</b>	11.4%	22.7%	26.8%	24.7%	23.4%	20.4%	15.0%	18.7%	18.5%	21.7%	45.1%	61.4%	60.2%	56.7%	50.2%	43.7%	53.1%	52.0%	20.2%	39.6%	57.1%	54.8%	47.8%	42.0%	34.1%	46.5%	45.2%			
Continuity of Care		Access										Health Net										LIBERTY									
Percentage of members continuously enrolled for the measurement period who received any dental service during that period	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan for the measurement period with no break in eligibility who received any dental service (D0100-D9999) during that period	<b>Numerator</b>	663	1,848	3,050	2,496	2,105	2,008	375	12,170	12,545	173	960	2,544	2,682	2,595	2,731	892	11,685	12,577	39	214	526	576	421	495	146	2,271	2417			
<b>Denominator:</b> Number of members continuously enrolled in the same plan for the measurement period	<b>Denominator</b>	1,669	4,689	7,189	5,959	5,318	5,802	1,367	30,626	31,993	527	2,416	6,390	6,642	6,333	7,591	3,146	29,899	33,045	117	554	1,493	1,447	1,158	1,336	503	6,105	6,608			
	<b>Utilization</b>	39.7%	39.4%	42.4%	41.9%	39.6%	34.6%	27.4%	39.7%	39.2%	32.8%	39.7%	39.8%	40.4%	41.0%	36.0%	28.4%	39.1%	38.1%	33.3%	38.6%	35.2%	39.8%	36.4%	37.1%	29.0%	37.2%	36.6%			
Usual Source of Care		Access										Health Net										LIBERTY									
The percentage of beneficiaries under 21 years of age who received any dental service each year for two (2) consecutive years	Age Group	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20	0-3	4-5	6-8	9-11	12-14	15-18	19-20	0-18	0-20			
<b>Numerator:</b> Number of members continuously enrolled in the same plan for two (2) consecutive years with no gap in coverage who received at least one (1) dental service in each of those years	<b>Numerator</b>	829	2,335	4,031	3,132	2,571	2,790	566	15,688	16,254	231	1,150	3,038	3,152	3,042	3,533	1,240	14,146	15,386	59	266	681	674	493	602	190	2,775	2,965			
<b>Denominator:</b> Number of Medi-Cal eligible beneficiaries continuously enrolled for two (2) consecutive years with no gap in coverage	<b>Denominator</b>	6,712	10,275	15,808	14,080	14,004	18,106	6,029	78,985	85,014	4,240	7,718	12,843	13,727	13,876	19,482	9,562	71,886	81,448	1,127	1,977	3,320	3,287	3,087	4,019	2,001	16,817	18,818			
	<b>Utilization</b>	12.4%	22.7%	25.5%	22.2%	18.4%	15.4%	9.4%	19.9%	19.1%	5.4%	14.9%	23.7%	23.0%	21.9%	18.1%	13.0%	19.7%	18.9%	5.2%	13.5%	20.5%	20.5%	16.0%	15.0%	9.5%	16.5%	15.8%			

Data Updated as of April 2015

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