

Dear Health Net Los Angeles Member:

Did you know that dental decay is the most common chronic disease in children? Seventy-one percent (71%) of California children suffer from tooth decay by the time they reach the third grade. How can your child do well in school if they are in pain?

Our records show that you have a child or children between the ages of 6 and 21 years old.

We want you to know the importance of bringing your child to the dentist for a first visit. Please call right away for a dental appointment so your child can get used to the dentist. Your child can get important fluoride treatment to help prevent tooth decay and avoid getting cavities.

Of course, if your child is in any kind of pain call us immediately, we will help your child get to the dentist as soon as possible.

Health Net Dental Plan will help you find the right dentist for your children. Please call our Member Services number right away so we can set an appointment for you. Our toll-free number is:

Health Net Dental Services – (800) 977-7307

If you have called our member services line and was not helped in getting an appointment or if your child is denied services, you can call the Department of Managed Health Care's Help Center at (888) 466-2219.

Or if you need information you can visit our website at: www.hndental.com

If you should have any problems during or after you visit to the dentist please let us know, we can help.

Thanks and remember to brush and floss.

Health Net Dental