Denti-Cal
California Medi-Cal Dental

Bulletin

April 2018
Volume 34, Number 05

This Issue:

Training Seminars

Reserve an available spot for one of our open training seminars.

Webinar (D708)
Basic & EDI - April 13, 2018
8:30am - 12:30pm

Seminar - Burbank (D709)
Advanced - April 25, 2018
1:00pm - 5:00pm

Seminar - Burbank (D710)
Basic & EDI - April 26, 2018
8:30am - 12:00pm

Provider Enrollment Assistance Line

Speak with an Enrollment Specialist.
Go here for more information!

Available every Wednesday
8am - 4pm

Domain 2 Safety Net Clinic (SNC) and Dental Managed Care (DMC) Payment Delay

On February 1, 2018, DXC Technology (DXC) assumed the Fiscal Intermediary (FI) duties previously performed by Delta Dental. As such, DXC has also taken over payment processing related to the Domain 2 incentive payments for the Dental Transformation Initiative (DTI). In the prior program year, the FI (Delta Dental) was able to pay providers directly which the State then reimbursed. DXC, however, must first receive funds from the State in order to process payment. This will result in a delay of payment for Safety-Net-Clinics (SNCs) and Dental Managed Care (DMC) providers, where DTI incentive checks will be delayed approximately one to two (1-2) weeks. Fee-for-Service (FFS) payments will not be impacted by the DXC takeover of FI operations. We apologize for the inconvenience this may cause as we look for ways to expedite this process in the future.

Please check the Denti-Cal website www.denti-cal.ca.gov for future notifications. For questions, please email the DTI inbox at dti@dhcs.ca.gov.

Oral Cancer Awareness Month

April is Oral Cancer Awareness Month. The Department of Health Care Services (DHCS) would like to thank providers for educating beneficiaries on preventive practices and identifying early signs of oral cancer.

The American Cancer Society estimates that over 50,000 people in the United States will be diagnosed with oral cancer; and of those, over 10,100 people will die from oral cancer every year. The leading causes of oral cancer are through the use of tobacco or alcohol, or by contracting human papillomavirus (HPV).

According to the California Dental Association's (CDA) oral cancer fact sheet, oral cancer can be detected in a number of ways. If detected early, the survival rate for people with oral cancer increases.

Early signs include:

- A sore that bleeds easily or does not heal
- A color change of the oral tissues
- A lump, thickening, rough spot, crust, or small eroded area
- Pain, tenderness, or numbness anywhere in the mouth or on the lips
- Difficulty chewing, swallowing, speaking, or moving the jaw or tongue
- A change in the way the teeth fit together

Along with reminding beneficiaries to watch for early warning signs, providers can also share MouthHealthy.org's educational information with beneficiaries. For further Medi-Cal Dental information and reminders, please visit the Denti-Cal website: https://www.denti-cal.ca.gov/.

Visit Medi-Cal Dental at the California Dental Association Convention (CDA Presents)

Please visit the Medi-Cal Dental booth at the CDA Presents Event in Anaheim, at the Anaheim Convention Center, from Thursday May 17, 2018 through Saturday May 19, 2018. Medi-Cal Dental representatives will be in Hall B, Booth 763 and are eagerly awaiting an opportunity to provide you with current Medi-Cal Dental information, answer any questions you have about Electronic Data Interchange, Dental Transformation Initiative, provider training, enrollment application assistance, and more! Whatever your questions are – we have answers! Come see us!

For more details about this event, visit the CDA website at https://www.cda.org/.

NEED MORE INFORMATION?

Provider Enrollment Workshops
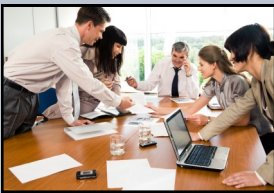
Are you a dental provider who is interested in joining the Denti-Cal program but don't know where to start? Do you have questions about the Denti-Cal enrollment process? Then please drop-in anytime during the hours scheduled below to attend one of our enrollment workshops! Registration is preferred, but not required.

Date/Time:	Location:	County:
Thursday, April 12 2018 8:00 AM - 4:00 PM Register Now!	Hampton Inn Oakland-Hayward 24137 Mission Boulevard Hayward, CA 94544	Alameda
Thursday, April 26, 2018 8:00 AM - 4:00 PM Register Now!	Hilton San Bernardino 285 East Hospitality Lane San Bernardino, CA 92408	San Bernardino

Submit Documents Electronically Through Electronic Data Interchange (EDI)

Submitting Claims and Treatment Authorization Requests (TARs) electronically using Electronic Data Interchange (EDI) makes billing and tracking documents easier, and helps maximize practice management system capabilities. EDI-enrolled providers can also receive their Notices of Authorization (NOAs), Resubmission Turnaround Documents (RTDs) and Explanation of Benefits (EOB) data electronically. More than 61% of documents received by Medi-Cal Dental Services Division are submitted electronically.

Providers can determine their own potential savings in submitting claims electronically by using the EDI Savings Calculator available on the National Dental EDI Council web site (www.ndedic.wildapricot.org).

In conjunction with EDI documents, Denti-Cal also accepts digitized radiographs and attachments submitted through electronic attachment vendors DentalXChange, National Electronic Attachment, Inc. (NEA), National Information Services (NIS), and Tesia-PCI, LLC.

Providers must be enrolled to participate in the EDI program. Select the following link for an EDI Enrollment Packet: https://www.denti-cal.ca.gov/DC_documents/providers/EDI_enrollment_packet.pdf. Additional information is available in the EDI How-To Guide available on the Denti-Cal website at https://www.denti-cal.ca.gov/DC_documents/providers/Denti-Cal_EDI_How_To_Guide.pdf.

For information on how to enroll in EDI, please contact the Denti-Cal Telephone Service Center at 1-800-423-0507, or call 1-916-853-7373 and ask for EDI Support. EDI-related questions can also be emailed to denti-calEDI@delta.org.

Verify Your Tax Identification Number (TIN)

The amount paid to each enrolled billing provider is reported annually to the Internal Revenue Service (IRS) by Denti-Cal - California's Medi-Cal Dental Fee-For-Service Program. The business name and TIN must match exactly with the name and TIN on file with the IRS. If the business name and TIN do not match, the IRS requires Denti-Cal to withhold 28% of future payments. **If the business name and TIN appearing on your Denti-Cal check/EOB are correct, you do not need to notify Denti-Cal.**

Tax Identification Number

The TIN may either be a Social Security Number (SSN) or an Employer Identification Number (EIN). Denti-Cal uses the TIN to report earnings to the IRS. The last four digits of the TIN are printed on the front of the check and on the Explanation of Benefits (EOB) you receive from Denti-Cal. Please verify that the business name and TIN on the next check/EOB you receive from Denti-Cal are correct.

Updating Your Tax Identification Number

Updating your TIN is necessary only if your business type has changed (for example: sole proprietorship, corporation or partnership). You will be required to complete a new Denti-Cal Provider Enrollment Application (DHCS 5300) form if:

- You have incorporated your business: attach a valid, legible copy of the Articles of Incorporation showing the name of your corporation and a legible copy of an official document from the IRS (Form 147-C, SS-4 Confirmation Notification, 2363 or 8109-C).

- You are doing business under a fictitious name: attach a valid, legible copy of the fictitious name permit issued by the Dental Board of California.

A copy of the Tax Identification Change Information form has been attached to this bulletin. Mail the completed form to:

> Denti-Cal
>
> Attention: Provider Enrollment Department
>
> P.O. Box 15609
>
> Sacramento, CA 95852-0609

To obtain the other forms mentioned above, please contact the Denti-Cal Provider Customer Service line at 1-800-423-0507 or visit the Denti-Cal website at https://www.denti-cal.ca.gov/. Failure to submit the appropriate forms and supporting documents will delay the processing of your application and your application will be returned as incomplete.

Recent Medi-Cal Dental Program Changes

The Medi-Cal Dental Program has undergone some recent changes! More information about the changes listed below can be found in bulletin Volume 34, Number 4 on the Denti-Cal website.

- Full Restoration of Adult Dental Services in 2018 & New Benefits Quick Reference Guide - 2018

- Denti-Cal Service Transition & FAQs

- Proposition 56: Tobacco Tax Funds Supplemental Payments

- New Adjudication Reason Codes for Proposition 56: Tobacco Tax Funds Supplemental Payments

Further information can also be found in the Provider Handbook. Please also visit the Denti-Cal website https://www.denti-cal.ca.gov/ for future updates.