



Provider Bulletin

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TRAINING SEMINARS

To reserve a spot online or to view a complete list of training seminars, to go the [Provider Training Seminar Schedule](#).

Webinar: Basic & EDI/D754
January 23, 2019 | 8:00am - 12:00pm

Webinar: Advanced/D755
January 24, 2019 | 8:00am - 12:00pm

Stockton: Basic & EDI/D756
January 29, 2019 | 8:00am - 12:00pm

Stockton: Advanced/D757
January 30, 2019 | 8:00am - 12:00pm

PROVIDER ENROLLMENT ASSISTANCE LINE

Speak with an Enrollment Specialist. Go [here](#) for more information.

Available every Wednesday
8am - 4pm

Medi-Cal Dental Payment Schedule Change

Due to the Martin Luther King Jr. Day holiday, the Medi-Cal Dental payment schedule has been adjusted for the week of January 21, 2019. All providers will be issued their regular payment on Friday, January 25, 2019.

Please check the Medi-Cal Dental website www.denti-cal.ca.gov for future notifications. For questions, please call the Telephone Service Center at (800) 423-0507.

Medi-Cal Website and AEVS Downtime Scheduled for January 2019

Required system upgrades to the California Medicaid Management Information System (CA-MMIS) are scheduled to take place on January 20, 2019. Upgrades will begin during the regular extended maintenance period, which begins at midnight on Sunday, January 20, 2019, and will continue through 4 a.m. During this window, the Medi-Cal website and the telephone Automated Eligibility Verification System/Supplemental Automated Eligibility Verification System (AEVS/SAEVS) applications will be unavailable.

Dental providers may still submit transactions via the Medi-Cal Point of Service (POS) network if needed. More information about the POS network can be found [here](#). To use the POS network, dental providers will need to complete the [POS Network/Internet Agreement](#) which can be found on the Medi-Cal website or by accessing the link [here](#).

To reduce the impact on dental providers, upgrades are scheduled during a period when the systems are used less frequently.

A System Status Alert will be posted on the Medi-Cal website before the scheduled system upgrades. The alert will provide additional details, including the anticipated extended maintenance window timeframe.

Dental providers who subscribe to the Medi-Cal Subscription Service (MCSS) and select the "System Status Alert" option will receive an email notification when an alert is posted on the Medi-Cal website. Dental providers who have not yet subscribed are encouraged to do so by completing the [MCSS Subscriber Form](#).