



# Provider Bulletin

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## Sacramento County Member Transitions from Dental Fee-for-Service into Dental Managed Care

As part of the [Statewide Medi-Cal Managed Care Enrollment for select Dual Beneficiaries](#) and [select non-dual Beneficiaries \(#5\)](#), certain eligible members in Sacramento County were required to enroll into a medical and dental managed care plan. Please note, Dental Managed Care (DMC) is not mandatory enrollment in any county except for Sacramento. For enrollment in Sacramento, the mandatory enrollment requirements for medical and dental are the same. It is important for all to know that there are transition of care protections available for members and providers. Pursuant to 42 CFR § 438.62 (b)(1), federal regulations require Medicaid managed care plans, including DMC plans, to implement a transition of care policy consistent with federal requirements. Existing patients of Dental Fee-For-Service (FFS) providers that are now in DMC plans may continue to receive Medi-Cal covered dental services with their FFS provider for a limited time as long as the provider and member meet specific criteria. Members, or their representatives, are able to contact their individual plans and request to continue seeing their Dental FFS providers through a transition/continuity of care request. Providers and

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## SIGN UP FOR OUR EMAIL LIST

Learn the latest Medi-Cal Dental news and information by signing up for our Medi-Cal Dental Fee-For-Service Provider email distribution list [here](#).

## TRAINING SEMINARS

To reserve a spot online or view a complete list of training seminars, go to the [Provider Training Seminar Schedule](#).

## PROVIDER ENROLLMENT ASSISTANCE LINE

Speak with an Enrollment Specialist. Go [here](#) for more information.

Available every Wednesday  
8am - 4pm



their patients may refer to the Dental [All Plan Letter](#) for additional information regarding the specific criteria. If a Medi-Cal Dental FFS provider is interested in becoming a DMC provider, providers may contact our DMC plans as follows:

- Health Net Medi-Cal Dental Plan Provider Line: (888) 273-2713
- Access Dental Plan Provider Line: 800-640-4466 or [ProviderRelations@premierlife.com](mailto:ProviderRelations@premierlife.com)
- Liberty Dental Plan Provider Line: (888) 700-0643 or the Liberty Dental Plan California Dentist and RDHAP enrollment website [link](#)