

Denti-Cal Bulletin



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DENTI-CAL'S INTERACTIVE VOICE RESPONSE (IVR) SYSTEM HAS BEEN ENHANCED

Denti-Cal's Interactive Voice Response (IVR) System has been enhanced to allow providers to check history and billing criteria for the following restoration procedures: 600 (One Surface, Primary Tooth); 601 (Two Surfaces, Primary Tooth); 602 (Three Surfaces, Primary Tooth); 603 (Four or More Surfaces, Primary Tooth (Maximum)); 611 (One Surface, Permanent Tooth); 612 (Two Surfaces, Permanent Tooth); 613 (Three Surfaces, Permanent Tooth); 614 (Four or More Surfaces, Permanent Tooth (Maximum)); 645 (Composite or Plastic Restoration); 646 (Composite or Plastic Restorations, Two or More in a Single Tooth (Maximum)); 670 (Crown, Stainless Steel, Primary); and 671 (Crown, Stainless Steel, Permanent).

Provider Toll-Free Menu Options: (800) 423-0507

