

Denti-Cal Bulletin



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Health Insurance Portability and Accountability Act (HIPAA) National Provider Identifier (NPI)

Are You Registered?

The NPI is a part of HIPAA legislation that establishes unique 10-digit identifiers for each health care provider across the United States. Billing providers who submit claims electronically and check eligibility via a Point of Service (POS) device or the Internet must obtain and use an NPI, as must all rendering/treating providers who are employed by a covered billing provider. NPI numbers can be obtained from the National Plan and Provider Enumeration System (NPPES) Web site found at <https://nppes.cms.hhs.gov>.

NPI numbers replace the older Denti-Cal billing and rendering provider numbers (legacy IDs), so billing and rendering providers must register their NPI(s) with Denti-Cal to prevent processing and payment delays. There are two easy ways for providers to register their NPI(s):

- ◆ Online: Providers can use the Denti-Cal NPI Collection System found on the Denti-Cal Web site at www.denti-cal.ca.gov. From the Denti-Cal home page, click the National Provider Identifier (NPI) link to be taken to the NPI Introduction Page to obtain more information on how to register NPI numbers online.
- ◆ Hard copy: Providers can fill out the NPI Registration Form DHS 6218, which is also found on the Denti-Cal Web site at www.denti-cal.ca.gov. From the Denti-Cal home page, click the National Provider Identifier (NPI) link to be taken to the NPI Introduction Page to find more information on how to download and fill out the DHS 6218 form.

If registering online, please allow 3 business days prior to submitting documents with your NPI. If registering using the DHS 6218 form, please allow up to 15 days for receipt of the confirmation letter from Denti-Cal before using NPI numbers.

Note: After registering with Denti-Cal, providers should not use NPI numbers until a confirmation from Denti-Cal is received. Using unregistered NPIs will result in claims denied with Adjudication Reason Code 319A.

Denti-Cal Launches New Web Site

In November Denti-Cal launched a new and improved Web site designed to meet increased usability and accessibility standards.

The new site has an improved look and feel for faster navigation to important topics and provider resources such as bulletins, provider manuals, and NPI registration. Additionally, the new search engine makes finding information fast and easy!

Please visit www.denti-cal.ca.gov regularly for informative updates and to see the new changes.

No Claim Activity for 12 Months

Providers who have had no claim activity (submitting no claims or requesting reimbursement) in a 12-month period shall be deactivated per Welfare and Institutions Code Section 14043.62 which reads as follows:

The department shall deactivate, immediately and without prior notice, the provider numbers used by a provider to obtain reimbursement from the Medi-Cal program when warrants or documents mailed to a provider's mailing address or its pay to address, if any, or its service or business address, are returned by the United States Postal Service as not deliverable or when a provider has not submitted a claim for reimbursement from the Medi-Cal program for one year. Prior to taking this action the department shall use due diligence in attempting to contact the provider at its last known telephone number and ascertain if the return by the United States Postal Service is by mistake or shall use due diligence in attempting to contact the provider by telephone or in writing to ascertain whether the provider wishes to continue to participate in the Medi-Cal program. If deactivation pursuant to this section occurs, the provider shall meet the requirements for reapplication as specified in this article or the regulations adopted hereunder.

If you have not had any claim activity in a 12-month period, and wish to remain an active provider in the Medi-Cal Dental Program, please complete the bottom portion of this form and mail to: Medi-Cal Dental Program, P.O. Box 15609, Sacramento, CA 95852-0609. If your provider number is deactivated, you must reapply for enrollment in the Medi-Cal Dental Program. To request an enrollment package contact Denti-Cal toll-free at (800) 423-0507.



Yes, I wish to remain a provider in the California Medi-Cal Dental Program because _____

Check the boxes that apply to your practice:

☐

AHK (Alameda Healthy Kids)

☐

GHPP (Genetically Handicapped Persons Program)

☐

CCS (California Children's Services)

☐

GMC (Geographic Managed Care)
Plan Name: _____

☐

DMC (Dental Managed Care)

Plan Name: _____

☐

HFP (Healthy Families Program)

☐

FQHC/RHC (Federally Qualified Health Clinic/Rural Health Clinic)

Provider Name

NPI Number

Provider Signature

Provider Address

City

Zip Code

If your office has relocated, a new enrollment package must be submitted. Please check the box indicating your type of practice and Denti-Cal will send the necessary forms for completion:

☐

Group

☐

Individual

For any other information, please contact Denti-Cal toll-free: (800) 423-0507.