

Denti-Cal Bulletin



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Current Dental Terminology Version 4 (CDT-4) Implementation Delay

The December 17, 2007 date for implementation of CDT-4 procedure codes has been delayed to March 1, 2008.

Currently, CDT codes are *not* accepted by Denti-Cal and are considered invalid. This will remain in effect until the March 1, 2008 start date. Claim service lines (CSLs) submitted with blank or invalid procedure codes will be denied.

Denti-Cal will continue to have Provider Training Seminars for CDT-4. Please refer to Denti-Cal's "Seminar Schedule for the First Quarter, 2008" bulletin or to the newly updated Denti-Cal Web site (www.denti-cal.ca.gov) for a current list of seminar locations and dates.

Denti-Cal No Longer Accepting Requests for Payment with Social Security Numbers (SSNs)

To protect a beneficiary's identity and health information, Denti-Cal is no longer accepting SSNs on a request to receive payment.

If a provider submits a request for reimbursement with an SSN present, the request will be denied with Policy Code 61 "Use of Beneficiary's SSN is no longer acceptable." Providers are required to use the beneficiary's identification number located on the Medi-Cal Benefits Identification Card (BIC), and to submit either the beneficiary's 14-digit BIC ID or the 9-digit Client ID Number (CIN) on requests for reimbursement.

A new combined Treatment Authorization Request (TAR)/Claim Form has been created with the removal of the SSN (Field 2). Through March 31, 2008, providers may continue to order the old TAR (DC-002B, DC-009B, DC-017B) and Claim (DC-002A, DC-009A, DC-017A) forms using the old Forms Reorder Request form (DC-004). These older forms may be submitted to Denti-Cal as long as Field 2 is left blank and the beneficiary's Benefits Identification Card (BIC) number is listed in Field 5.

Starting April 1, 2008, providers will only be able to order the new combination TAR/Claim forms (DC-202, DC-209, DC-217) that are currently available for ordering with the new Forms Reorder Request form (DC-204).

Denti-Cal encourages providers utilizing practice management software to have their software vendor update their system to accommodate the new combination TAR/Claim form. Providers that do not update their software but print on the new forms or continue to use the old forms *after* updating their software will be producing misaligned documents. Any misaligned documents received by Denti-Cal will be returned to the provider without being processed.

If you have any questions, please contact the Denti-Cal Telephone Service Center at (800) 423-0507.