

Denti-Cal Bulletin



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HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA) National Provider Identifier (NPI) and Current Dental Terminology (CDT) Update

Are You at Risk for Claims Processing and Payment Delays?

Do not delay: share your NPIs with Denti-Cal and all business partners today! Those who do not share their NPIs are at high risk for claims processing and payment delays.

It is imperative that all NPIs are registered with Denti-Cal. Denti-Cal needs both billing and rendering provider NPIs for all HIPAA-covered transactions. Providers may be at great risk for the delay of payments if Denti-Cal does not receive NPIs.

In addition, providers need to notify all business partners who will need the NPIs in order to pay benefits. Business partners include billing services, clearinghouses, and software vendors. Business partners need time to successfully test the NPIs. Please work with Denti-Cal and your business partners to ensure that you will be ready to submit with the NPI.

For more information on NPI or for information on how to register your NPIs with Denti-Cal, please visit the Denti-Cal Web site at www.denti-cal.ca.gov or call the Denti-Cal Telephone Service Center at (800) 423-0507.

Using Your NPI

Effective May 23, 2007, providers who have received a National Provider Identifier (NPI) Registration Confirmation letter from Denti-Cal stating that their NPI “has been processed with the Denti-Cal Program”, may submit claims, TARs, and access information on the Interactive Voice Response System (IVR) using their NPI. Providers may not submit claims or TARs with the NPI *until* they have received a confirmation letter from Denti-Cal.

When accessing beneficiary eligibility, providers MUST continue utilizing their current Denti-Cal billing provider number and PINs. Medi-Cal’s Automated Eligibility Verification System (AEVS), the Point of Service (POS) device, and Transactions Services available on Medi-Cal’s Web site will not be ready to accept the NPI by May 23, 2007. Denti-Cal will notify providers when they can use their NPI.

If you’d like to check on your NPI status with Denti-Cal, or for additional information on NPI, please contact the Denti-Cal Telephone Service Center at (800) 423-0507.

EDI Providers

Updated software necessary for electronic claim submissions

Effective May 23, 2007, the 4010A1 HIPAA-compliant claim format is required for providers who submit claims electronically. For more information on conversion to the 4010A1 format, please call your software vendor, clearinghouse, or Denti-Cal at (916) 853-7373 and ask for EDI support.

Current Dental Terminology (CDT)

CDT continues to be delayed pending the final approval of Manual of Criteria (MOC) regulations via the State legislative process.

CDT codes will not be accepted by Denti-Cal at this time. Any claim service line (CSL) submitted with a CDT procedure code, an invalid procedure code, or a blank procedure code field will be denied.

Denti-Cal Seminars Scheduled for May

D101/Basic Seminar *	May 10, 2007	Oakland
D102/Advanced Seminar	May 11, 2007	Oakland
D103/Basic Seminar *	May 18, 2007	Chico

** An overview of NPI will be covered at these seminars.*

For additional information, please call the Denti-Cal Telephone Service Center at (800) 423-0507; or visit the Denti-Cal Web site (<http://www.denti-cal.ca.gov>).