

Denti-Cal Bulletin



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Important Reminders for Notices of Authorization (NOAs)

Denti-Cal would like to remind providers of the following information concerning Notices of Authorization (NOAs):

- NOAs are not transferable: authorized treatment plans can only be completed by the authorized provider within the authorized time period. Existing NOAs may not be reauthorized by another provider.
- All authorized treatments on NOAs are valid until the expiration date indicated on the NOA.
- If the NOA has expired and none of the services have been completed, send the expired NOA back to Denti-Cal so it can be deleted from the automated system.
- Providers must verify the beneficiary's eligibility for each month of service.
- Procedures reflecting Adjudication Reason Code 355A (Procedure does not require prior authorization and has not been reviewed. The zero dollar amount for this procedure does not represent an approval or denial and may be rendered at your discretion) or 355B (Procedure does not require prior authorization and has not been reviewed. The zero dollar amount for this procedure does not represent an approval or denial and may be rendered at your discretion) are **not** authorized procedures if they are not on the list of Federally Required Adult Dental Services (FRADS) and will be denied if dates of service are on or after July 1, 2009.
- Procedures reflecting Adjudication Reason Code 355C (Procedure does not require prior authorization, however, it was reviewed as part of the total treatment plan) are authorized procedures.

For questions, please contact the Denti-Cal Telephone Service Center at (800) 423-0507.