

# Denti-Cal Bulletin



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www.denti-cal.ca.gov

PO Box 15609 Sacramento, CA 95852-0609  
(800) 423-0507

## No Claim Activity for 12 Months

Providers who have had no claim activity (submitting no claims or requesting reimbursement) in a 12-month period shall be deactivated per Welfare and Institutions Code Section 14043.62 (a) which reads as follows:

*The department shall deactivate, immediately and without prior notice, the provider's number, including all business addresses used by a provider to obtain reimbursement from the Medi-Cal program when warrants or documents mailed to a provider's mailing address or its pay to address, if any, or its service or business address, are returned by the United States Postal Service as not deliverable or when a provider has not submitted a claim for reimbursement from the Medi-Cal program for one year. Prior to taking this action the department shall use due diligence in attempting to contact the provider at its last known telephone number and ascertain if the return by the United States Postal Service is by mistake or shall use due diligence in attempting to contact the provider by telephone or in writing to ascertain whether the provider wishes to continue to participate in the Medi-Cal program. If deactivation pursuant to this section occurs, the provider shall meet the requirements for reapplication as specified in this article or the regulations adopted thereunder.*

If you have not had any claim activity in a 12-month period, and wish to remain an active provider in the Denti-Cal Program, please complete the bottom portion of this form and mail to: Denti-Cal, Medi-Cal Dental Program, P.O. Box 15609, Sacramento, CA 95852-0609. If your provider number is deactivated, you must reapply for enrollment in the Denti-Cal Program. To request an enrollment package contact Denti-Cal toll-free at (800) 423-0507.

Yes, I wish to remain a provider in the Denti-Cal Program because \_\_\_\_\_.

Check the boxes that apply to your practice:

- |   |   |
|---|---|
| <input type="checkbox"/> AHK (Alameda Healthy Kids)                                       | <input type="checkbox"/> GHPP (Genetically Handicapped Persons Program) |
| <input type="checkbox"/> CCS (California Children's Services)                             | <input type="checkbox"/> GMC (Geographic Managed Care) Plan Name: _____ |
| <input type="checkbox"/> DMC (Dental Managed Care) Plan Name: _____                       |   |
| <input type="checkbox"/> FQHC/RHC (Federally Qualified Health Clinic/Rural Health Clinic) | <input type="checkbox"/> HFP (Healthy Families Program)                 |

\_\_\_\_\_  
Provider Name

\_\_\_\_\_  
Provider Number

\_\_\_\_\_  
Provider Signature

\_\_\_\_\_  
Provider Address

\_\_\_\_\_  
City

\_\_\_\_\_  
Zip Code

If your office has relocated, a new enrollment package must be submitted. Please check the box indicating your type of practice and Denti-Cal will send the necessary forms for completion:

- ☐ Group      ☐ Individual