

Denti-Cal Bulletin



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Clarification of Procedures for Denti-Cal Beneficiaries Residing in Qualifying SNFs and ICFs

Providers are reminded that services for residents of qualifying Skilled Nursing Facilities (SNF) and Intermediate Care Facilities (ICF) are exempt from the July 1, 2009 elimination of adult services.

When treating beneficiaries who reside in these facilities, providers are reminded of the following:

- Check the following Web site for qualifying SNF and ICF facilities:
<http://hfcis.cdph.ca.gov/servicesAndFacilities.aspx>.
- All procedures, except for diagnostic or emergency procedures, require prior authorization when rendering treatment to facility beneficiaries, regardless of where the beneficiary is actually being treated.
- Prior authorization will be waived for beneficiaries treated in a hospital or surgical center with the exception of laboratory processed crowns, fixed partial dentures, removable prosthetics and implants.
- Include all of the following required documentation on the claim or TAR:
 - ❖ Use place-of-service (POS) 4 or 5 only, regardless of where the beneficiary is being treated
 - ❖ Indicate the name, address and phone number of the facility where the beneficiary actually resides in Box 34
 - ❖ When treating residents outside of the SNF/ICF facility, you must additionally indicate the name, address and phone number of the **actual place** where the service was performed in Box 34

If a provider receives a denial on a claim for a beneficiary who resides in a qualifying licensed SNF or ICF, the provider can submit a Claim Inquiry Form (CIF) including the facility name, address, phone number, and all necessary radiographs, photographs and documentation to have the service(s) re-evaluated.

If the services were denied on a Treatment Authorization Request (TAR), the provider can submit the Notice of Authorization (NOA) and request re-evaluation. The facility name, address, phone number, and all necessary radiographs, photographs and documentation must be submitted to have the services re-evaluated.

For additional information, please visit the Denti-Cal Web site at
<http://www.denti-cal.ca.gov>.

For questions, please contact the Denti-Cal Telephone Service Center at (800) 423-0507.