

Denti-Cal California Medi-Cal Dental Bulletin

November 2010
Volume 26 , Number 16

This Issue:

p1 Record of Treatment for
Periodontal Procedures

Training Seminars:

Want to learn more about the Denti-Cal program? Come to one of our training seminars. Go to our website to [Reserve Your Spot](#).

Arcadia

Basic & EDI/D297 - Nov 10, 2010

Advanced /D298 - Nov 11, 2010

San Diego

Ortho /D299 - Nov 18, 2010

Advanced/D300 - Nov 19, 2010

Record of Treatment for Periodontal Procedures

Providers are required to keep the necessary records to fully disclose the type and extent of services provided to a Denti-Cal beneficiary for a period of three years from the date the service was rendered. Additionally, all written narrative documentation entered on Treatment Authorization Requests (TARs) and Claims must be supported by documentation in the patient's record of treatment.

In accordance with the [California Code of Regulations \(CCR\), Title 22](#), Section 51476 and [Welfare and Institutions \(W&I\) Code 14124.1](#), this documentation is subject to review upon request by the state. Denti-Cal may recover payments for services provided without proper documentation. For more information, see the Provider Handbook, Section 8: Fraud, Record Keeping Criteria.

◆ Providers should document and retain the following:

- Documentation of medical necessity:
- A definitive periodontal diagnosis
- Radiographs
- Current and complete periodontal charting
- Any other documentation of medical necessity

continued on page 2

- ◆ Observations and clinical findings: Should reflect the unique conditions that exist at the time of examination for the subject patient.
 - Soft tissue observations: condition, color, swelling, etc.
 - Bleeding/exudate
 - Tooth mobility
 - Calculus/plaque/stain
 - Recession
 - Any other observations
- ◆ Treatment rendered:
 - Area, quadrant or tooth number
 - What services were provided: scaling, root planing, radiographs, coronal polish, oral hygiene instructions, etc.
- ◆ Medications used during treatment
- ◆ Drug/method/amount of anesthesia/anesthetic:
 - If local anesthetic is not used, this must also be documented
- ◆ Future treatment planning
- ◆ Identification of the person who rendered services

For questions, please contact the Denti-Cal Telephone Service Center at (800) 423-0507.



HELPFUL HINT

It is the Provider's responsibility to ensure that Billing Agents and Billing Intermediaries know and follow Medi-Cal Dental regulations.