

# How to Use This Handbook

This Handbook is your primary reference for information about Medi-Cal Dental, as well as submission and processing of all necessary documents. The Handbook contains detailed instructions for completing Medi-Cal dental claims, Treatment Authorization Requests, Resubmission Turnaround Documents, Claim Inquiry Forms, and other billing forms for dental services and should be consulted before seeking other sources of information.

The Handbook is organized into 13 major sections:

- Section 1 - Introduction
- Section 2 - Program Overview
- Section 3 - Enrollment Requirements
- Section 4 - Treating Members
- Section 5 - Manual of Criteria and Schedule of Maximum Allowances
- Section 6 - Forms
- Section 7 - Codes
- Section 8 - Fraud, Abuse, and Quality of Care
- Section 9 - Special Programs
- Section 10 - CDT 19 Tables
- Section 11 - Glossary
- Section 12 - Bulletin Index
- Section 13 - Index

The Table of Contents provides an overview of all major sections and subsections in the Handbook.

Bulletin information released from December 2021 through April 2024 has been incorporated into the Handbook. Please refer to the Bulletin Index for the page where the information may be found.