

# Denti-Cal California Medi-Cal Dental Bulletin

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### Training Seminars:

Want to learn more about the  
Denti-Cal program? Come to one of  
our training seminars. Go to our  
website to [Reserve Your Spot](#).

San Diego  
Basic & EDI/D420 - Mar. 20, 2013

San Diego  
Advanced/D421 - Mar. 21, 2013

## Current Dental Terminology Procedure Codes

Currently, Denti-Cal accepts Current Dental Terminology (CDT) version 11-12 procedure codes only. Implementation of CDT version 13-14 codes is underway and will be fully implemented once the required regulation package is reviewed, approved, and filed with the Secretary of State. At this time Denti-Cal is unable to accept CDT version 13-14 codes for claim processing and are considered invalid. Claim Service Lines submitted with invalid or blank procedure codes will be denied.

If you have any questions about this, please feel free to contact the Provider Customer Service line at (800) 423-0507.

## Annual Denti-Cal Referral List Refresh

Providers currently on the Denti-Cal referral list who were added prior to December 1, 2012 will be **required** to submit the revised version of the [Medi-Cal Dental Patient Referral Service Form](#). The revised form now gathers information that is used to make better referrals to providers.

Those providers who are required to resubmit the form will receive a copy of the revised form in the mail. Providers will have thirty-five business days from the receipt of the form to complete and submit the form in the following ways:

- ♦ Electronically submitting the completed [Medi-Cal Dental Patient Referral Service Form](#) and clicking on the "Submit by Email" option
- ♦ Mailing the form to Denti-Cal in the postage paid envelope provided

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## Correction

The correction on page two of the January 2013 bulletin (Volume 29, Number 1) incorrectly lists the Adjudication Reason Code name as "ARC 337A" when the correct ARC name is "ARC 377A."



- ◆ Faxing the form to 916-631-0672
  - ◆ Calling the Provider Customer Service Line at 1-800-423-0507 to have a representative assist you in completing the form over the phone
- Providers who do not submit this form will be removed from the referral list.

This referral service is an excellent resource for enrolled Denti-Cal providers to build, maintain, or increase their patient base while making available the highest level of dental service for the state's medically needy. Thank you for your continued support and participation as we strive to improve oral health for thousands of California beneficiaries.

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## Denti-Cal Debuts Provider Enrollment Assistance Line

Dentists who are looking to join the Denti-Cal program but need personal assistance with completing the enrollment packet now have an additional resource: [The Provider Enrollment Assistance Line](#). This new service is available every third Wednesday of the month, from 8 a.m. to 4 p.m., beginning Wednesday, March 20, 2013. The Provider Enrollment Assistance Line allows prospective Denti-Cal providers to call a dedicated help line that will put them in contact with an Enrollment Specialist to help them with the enrollment process.

For more information about the Provider Enrollment Assistance Line such as upcoming dates and registration, check the "What's New" section of the Denti-Cal homepage at <http://www.denti-cal.ca.gov> often.



PO Box 15609  
Sacramento, CA  
95852-0509  
(800) 423-0507