

Denti-Cal California Medi-Cal Dental Bulletin

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Training Seminars

[Reserve an available spot](#) for one of our open training seminars.

Webinar
Basic & EDI/D558 - May 7, 2015

Oxnard
Basic & EDI/D559 - May 13, 2015
Advanced/D560 - May 14, 2015

Morgan Hill
Basic & EDI/D561 - May 20, 2015
Advanced/D562 - May 21, 2015

Provider Enrollment Assistance Line

Speak with an Enrollment Specialist. [Go here for more information!](#)

Wednesday, May. 20, 8 am - 4 pm.

Clarifying Procedure D9210 for Therapeutic Purposes

Procedure D9210 (Local Anesthesia Not in Conjunction with Operative or Surgical Procedures) can only be billed when using local anesthesia to establish a differential diagnosis, or when used for therapeutic reasons. No other treatment except radiographs/photographs can be performed on the same date of service.

When used to establish a differential diagnosis, providers must fully document the rationale and outcome of the diagnosis in the patient record and duplicate this on the claim upon submission.

Procedure D9210 can also be used for therapeutic purposes. Therapeutic treatment should have as its goal the elimination or control of a disease or abnormal state. Examples include, but are not limited to, injection to control trigeminal neuralgia or alleviate masseter muscle trismus. Providers should fully document the rationale for use as a therapeutic treatment in the patient record and duplicate this on the claim upon submission.

Requests for procedure D9210 will be denied when used for the sole purpose of providing temporary relief of pain.

Questions can be directed to the Provider Customer Service line at 1-800-423-0507.

Billing Providers Must Ensure Their Rendering Providers Are Enrolled

Billing providers MUST ensure that all their rendering providers are enrolled in the Denti-Cal Program prior to treating Medi-Cal beneficiaries. To receive payment for dental services rendered to Medi-Cal beneficiaries, prospective providers must apply and be approved by Denti-Cal to participate in the Denti-Cal Program. Payments made to billing providers for services performed by their rendering providers who are not enrolled in the Denti-Cal Program will be subject to payment recovery. [Title 22 Section 51458.1\(a\)\(6\)](#) states:

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(a) The Department shall recover overpayments to providers including, but not limited to, payments determined to be:

(6) For services prescribed, ordered or rendered by persons who did not meet the standards for participation in the Medi-Cal program at the time the services were prescribed, ordered or rendered.

Rendering providers are required to submit a complete [DHCS 6216 \(rev.2/08\) Medi-Cal Rendering Provider Application/Disclosure Statement/Agreement for Physician/Allied/Dental Providers](#). Instructions about enrolling in the Denti-Cal Program are found in the Provider Handbook, [Section 3: Enrollment Requirements](#).

For more information, contact the Denti-Cal Provider Customer Service line at 1-800-423-0507; view our [Provider Enrollment Tool Kit](#); or [register](#) for the monthly [Provider Enrollment Assistance Line](#) to be held on Wednesday, May 20 2015.

Questions can be directed to the Provider Customer Service line at 1-800-423-0507.

No Claim Activity

Providers who have not submitted a claim for reimbursement from the Medi-Cal program for one year shall be deactivated per Welfare and Institutions Code Section 14043.62 (a), which reads as follows:

The department shall deactivate, immediately and without prior notice, the provider's number, including all business addresses used by a provider to obtain reimbursement from the Medi-Cal program when warrants or documents mailed to a provider's mailing address or its pay to address, if any, or its service or business address, are returned by the United States Postal Service as not deliverable or when a provider has not submitted a claim for reimbursement from the Medi-Cal program for one year. Prior to taking this action the department shall use due diligence in attempting to contact the provider at its last known telephone number and ascertain if the return by the United States Postal Service is by mistake or shall use due diligence in attempting to contact the provider by telephone or in writing to ascertain whether the provider wishes to continue to participate in the Medi-Cal program. If deactivation pursuant to this section occurs, the provider shall meet the requirements for reapplication as specified in this article or the regulations adopted thereunder.

If you have not had any claim activity for a one year period, and wish to remain an active provider in the Denti-Cal Program, please complete the No Claim Activity form attached to this bulletin and mail it to:

**Denti-Cal
California Medi-Cal Dental Program
PO Box 15609
Sacramento, CA 95852-0609**

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NEED MORE INFORMATION?

Provider Enrollment Workshops



Are you a dental provider who is interested in joining the Denti-Cal program but don't know where to start? Do you have questions about the Denti-Cal enrollment process? Then please drop-in anytime during the hours scheduled below to attend one of our enrollment workshops! Registration is preferred, but not required.

Date/Time:	Location:	County:
Friday, May 8, 2015 8:00 AM- 4:00 PM Register Now!	DoubleTree by Hilton Hotel Carson 2 Civic Plaza Carson, CA 90745	Los Angeles County
Friday, May 22, 2015 8:00 AM- 4:00 PM Register Now!	Hilton Anaheim 777 W Convention Way Anaheim, CA 92802	Orange County

If you have previously submitted a No Claim Activity form and would like to deactivate from the Medi-Cal Dental Program, please submit a letter requesting deactivation with a copy of your identification to the address above. Please note that once you are inactivated from the program, you must reapply for enrollment in the Denti-Cal Program. If you wish to not accept any more Medi-Cal patients, you may opt out of participation on the Denti-Cal referral list without terminating your enrollment status in the Denti-Cal Program. Choosing to be included or excluded from the Denti-Cal referral list is a recommended option for providers who infrequently see Medi-Cal beneficiaries and do not want to re-enroll through the Medi-Cal Dental enrollment process.

If your provider number is deactivated, you must reapply for enrollment in the Denti-Cal Program. To request an enrollment package, please contact the Denti-Cal Provider Customer Service line at 1-800- 423-0507, or download the Denti-Cal application forms from the Denti-Cal website at <http://www.denti-cal.ca.gov>. Provider enrollment support materials are available at the following link: http://www.denti-cal.ca.gov/WSI/Prov.jsp?fname=enrollment_tool_kit.

Stay Up to Date with Denti-Cal and Sign-Up for the Denti-Cal Fee-For-Service Provider E-Mail List

Denti-Cal is excited to announce the Denti-Cal Provider E-Mail List as another option to receive updates related to the Denti-Cal program. To subscribe to the Denti-Cal Provider E-mail List, please visit www.denti-cal.ca.gov/WSI/Prov.jsp?fname=dc_prov_email_signup_form and complete the online form. After submitting the form, an e-mail will be sent requesting authorization to be added to the e-mail list. After approval has been made, providers will receive regular updates and information about the Denti-Cal program. Providers may unsubscribe from the e-mail list at any time.

The Denti-Cal Provider E-Mail List will replace the provider “Denti-Cal Website Update” postcard mailings. Questions related to this topic or the Denti-Cal program in general can be directed to the Provider Customer Service line at 1-800-423-0507.



PO Box 15609
Sacramento, CA
95852-0509
(800) 423-0507