

Denti-Cal California Medi-Cal Dental Bulletin

July 2015
Volume 31, Number 9

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Training Seminars

Reserve an available spot for one of our open training seminars.

Webinar
Ortho/D567 – July 8, 2015

Rancho Cordova
Workshop/D568 – July 15, 2015

Rancho Cucamonga
Basic & EDI/D569 – July 22, 2015
Advanced/D570 – July 23, 2015

Sunnyvale
Workshop/D571 – July 30, 2015

Provider Enrollment Assistance Line

Speak with an Enrollment Specialist. [Go here for more information!](#)

Wednesday, July 15, 8 am - 4 pm.

ACA Billing and Enrollment Requirements for ORP Providers

Based on the Affordable Care Act (ACA) of 2010, medical and dental providers are now required to list the National Provider Identifier (NPI) and name of the provider who ordered, referred, or prescribed the goods or services being billed. In addition, all ordering, referring, or prescribing (ORP) providers must be enrolled as participating providers in Medi-Cal, with a Type 1 (individual) NPI, even if these providers do not send claims to Medi-Cal for the services they provide.

If the ORP dental provider identified on the claim is not enrolled in Medi-Cal, claims for reimbursement of the goods or services provided in filling the order, prescription, or referral will not be paid.

Dental providers are encouraged to apply with the [Medi-Cal Rendering Provider Application/Disclosure Statement/Agreement for Physician/Allied/Dental Provider \(DHCS 6216\)](#) form. If you have any questions, please contact the Provider Customer Service line at (800) 423-0507. For enrollment assistance events, please visit the following link: [Provider Enrollment Assistance Events](#).

For Faster Denti-Cal Payments, Enroll in Electronic Funds Transfer (EFT) Today!

Denti-Cal encourages providers to enroll in the EFT program. With EFT, Denti-Cal automatically deposits payments into a provider's designated savings or checking account, which means:

- ◆ No more lost or misdirected checks
- ◆ No more waiting for checks to arrive in the mail
- ◆ No more trips to the bank
- ◆ Payments are available faster

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To participate in the program, providers must complete and sign the attached Electronic Funds Transfer (EFT) Enrollment Form. Providers can also obtain a form by calling the Provider Customer Service line at 1-800-423-0507 or by writing to Denti-Cal at this address:

Denti-Cal
Attn: Provider Enrollment Department
PO Box 15609
Sacramento, CA 95852-0609

Instructions for completing the EFT form are available in the Providers Application Forms section on the Denti-Cal website at www.denti-cal.ca.gov.

The EFT form must include the following:

- ◆ The provider's original signature (in blue ink)
- ◆ A preprinted, voided check attached to the form or a letter from the bank signed by an authorized agent confirming the provider's account information.

Providers must mail the completed form and bank account verification to Denti-Cal at the address shown above.

Upon receipt of the EFT form, Denti-Cal will send a "test" deposit to the bank. This will result in a "zero" deposit for that payment date. The test cycle usually takes three to four weeks to complete. During the test cycle period, providers will continue to receive Denti-Cal payment checks through the mail.

The amount of each deposit will appear on the corresponding Explanation of Benefits once direct deposit begins.

More information about direct deposit can be found in "[Section 3: Enrollment Requirements](#)" of the Provider Handbook.

For questions, please contact the Denti-Cal Provider Customer Service line at 1-800-423-0507.

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NEED MORE INFORMATION?

Provider Enrollment Workshops



Are you a dental provider who is interested in joining the Denti-Cal program but don't know where to start? Do you have questions about the Denti-Cal enrollment process? Then please drop-in anytime during the hours scheduled below to attend one of our enrollment workshops! Registration is preferred, but not required.

Date/Time:	Location:	County:
Wednesday, July 8, 2015 8:00 AM - 4:00 PM Register Now!	Embassy Suites Downey 8425 Firestone Blvd Downey, CA 90241	Los Angeles County
Wednesday, July 22, 2015 8:00 AM - 4:00 PM Register Now!	Hilton Orange County 3050 Bristol Street Costa Mesa, CA 92626	Orange County

Reminder: Do Not Submit Original Radiographs

According to the accepted standard of dental practice, the fewest number of radiographs needed to provide a diagnosis shall be taken. Original radiographs must be a part of the patient's clinical record and must be retained by the provider at all times. Radiographs are not automatically returned and the original images should be retained by the provider. More information on submitting radiographs can be found in "[Section 2 – Program Overview](#)" in the Provider Handbook.